PRIME Training

Remote, 14th September, 2022
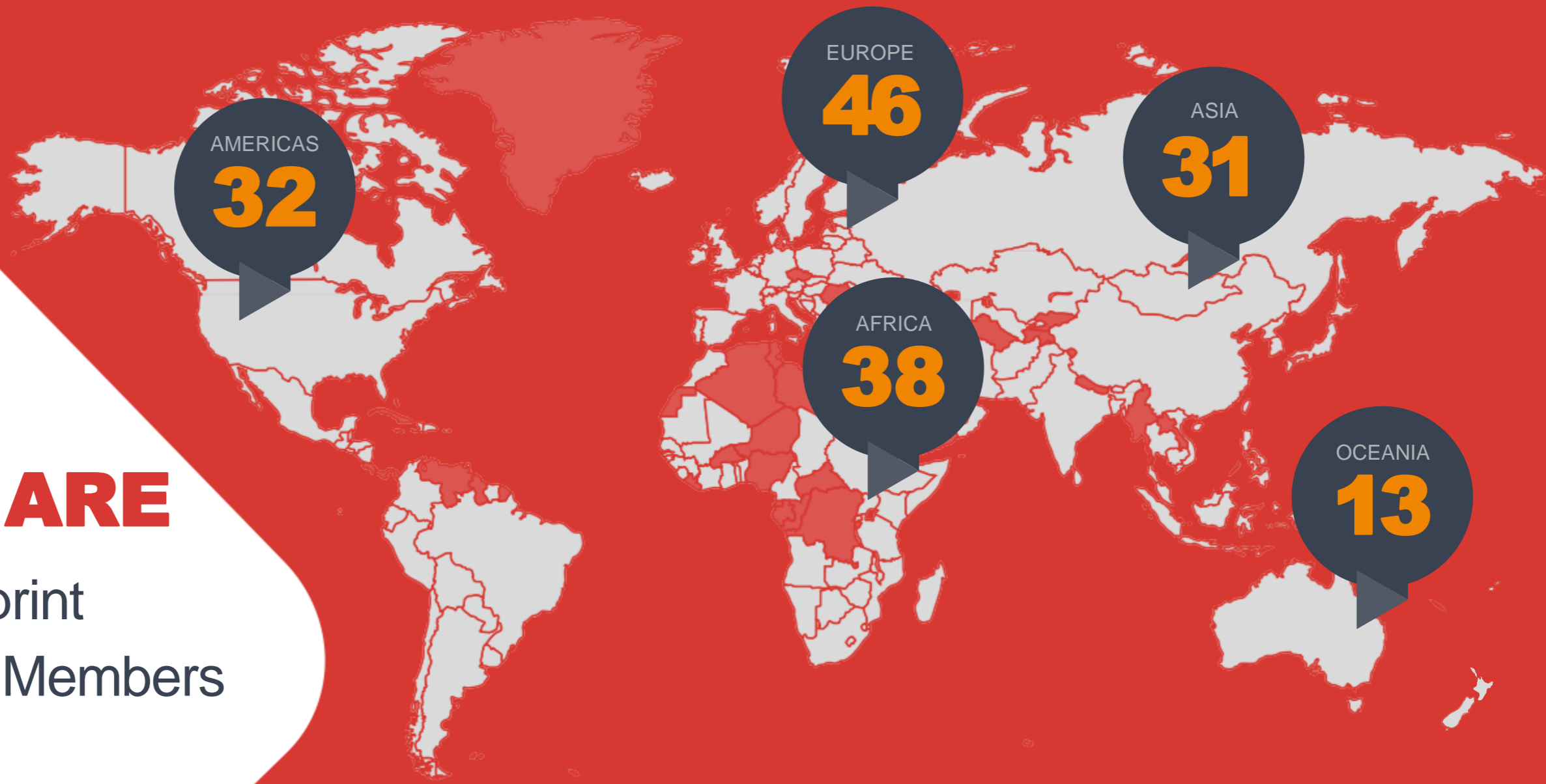
PRIME

DELIVERING THE FUTURE
IN TRACKED PACKETS

AGENDA

WHO WE ARE

Our global footprint consists of 160 Members

AMERICAS
32

EUROPE
46

ASIA
31

AFRICA
38

OCEANIA
13

MEMBERS

NON MEMBERS

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WHERE WE ARE
Filling the gap

PRICE

HIGH

LOW

ECONOMY

PRIORITY

PRIME REGISTERED

PRIME EXPRÈS

PRIME TRACKED

COURIER

PRIORITY COURIER

LOW

HIGH

PERFORMANCE

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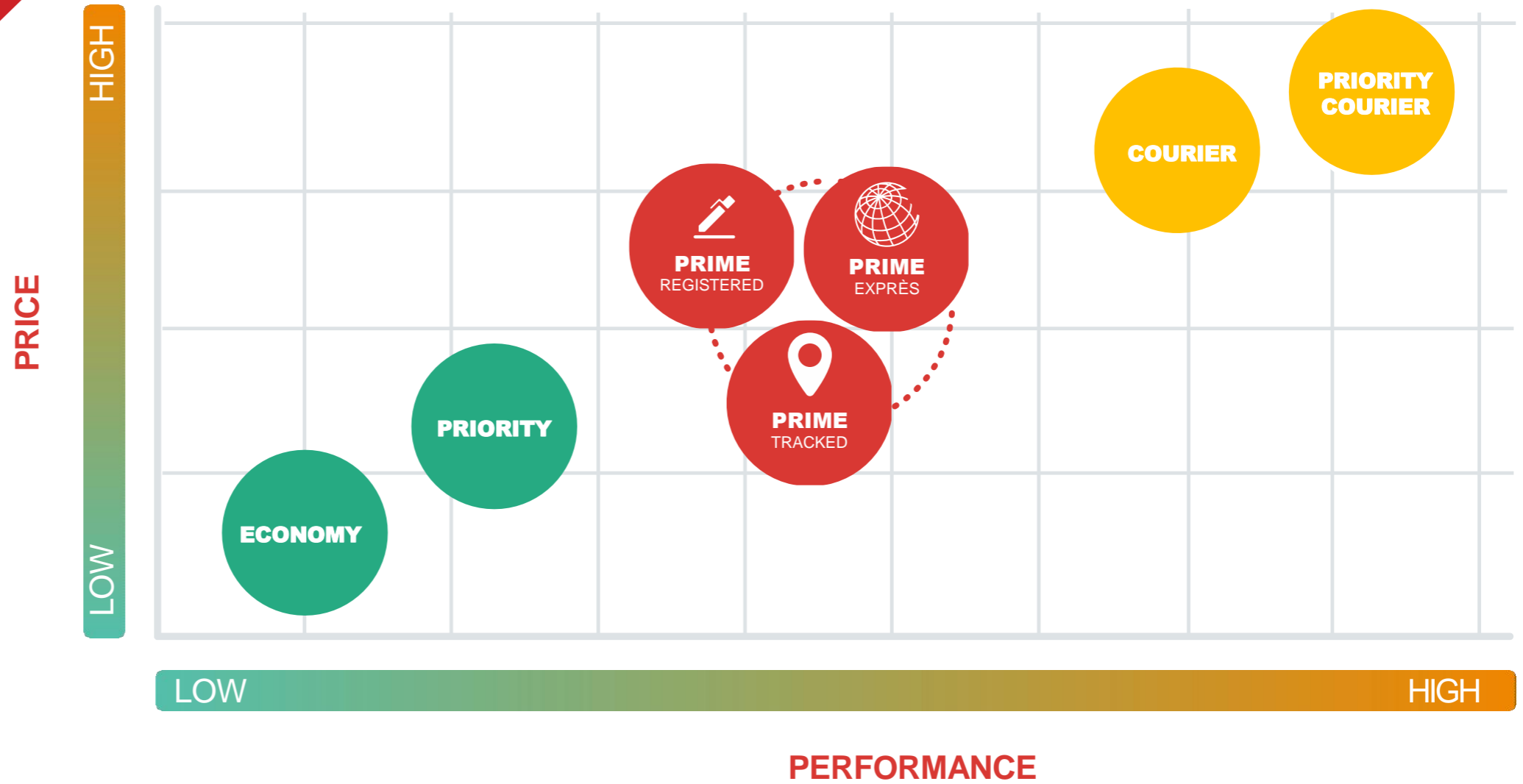
PRIME Website (1/5)

MyPRIME

The central members' area, MyPRIME, offers you a wide range of new benefits:

Access documentation 24/7 - Product agreements, accounting guides, performance reports, operational instructions and many more.

Marketing Centre - Here you can access all design assets including logos, barcodes, labels and creative brief templates for selling PRIME products, saving you time.

Support from the PRIME team - Engage with us on all areas from operational questions to sales and marketing.

Submit forms online - Process Force Majeure claims quickly and easily through this new capability.

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PRIME Website (2/5)

- https://www.prime-posts.com

- https://www.prime-posts.com/myprime-sign-up/

- https://www.prime-posts.com/myprime/

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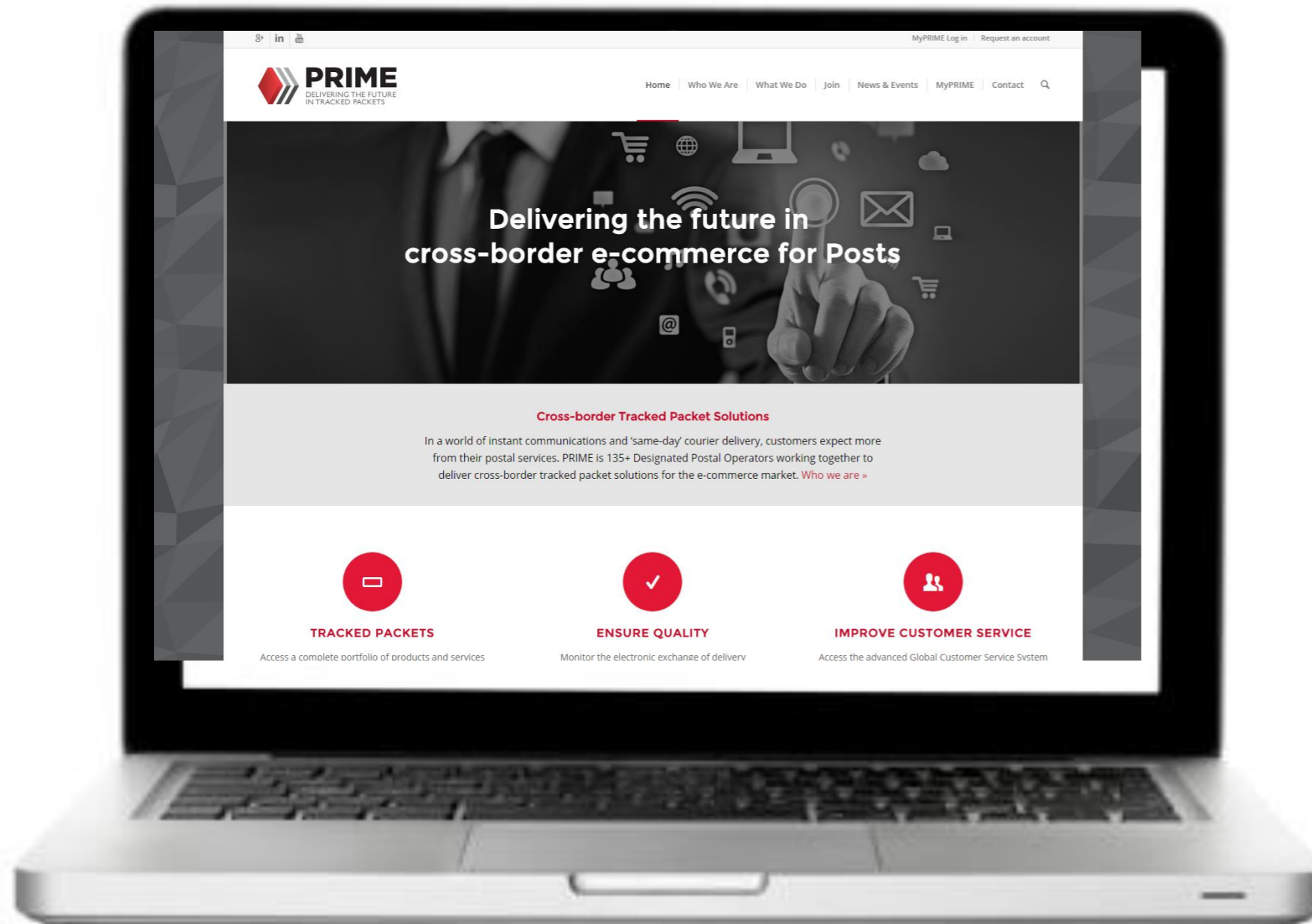
PRIME Website (3/5)

Register at MyPRIME

An exclusive **members-only** area of the website providing **resources** and **support** to PRIME members

Delivering the future in cross-border e-commerce for Posts

PRIME Website (5/5)

Updates from new PRIME Website:
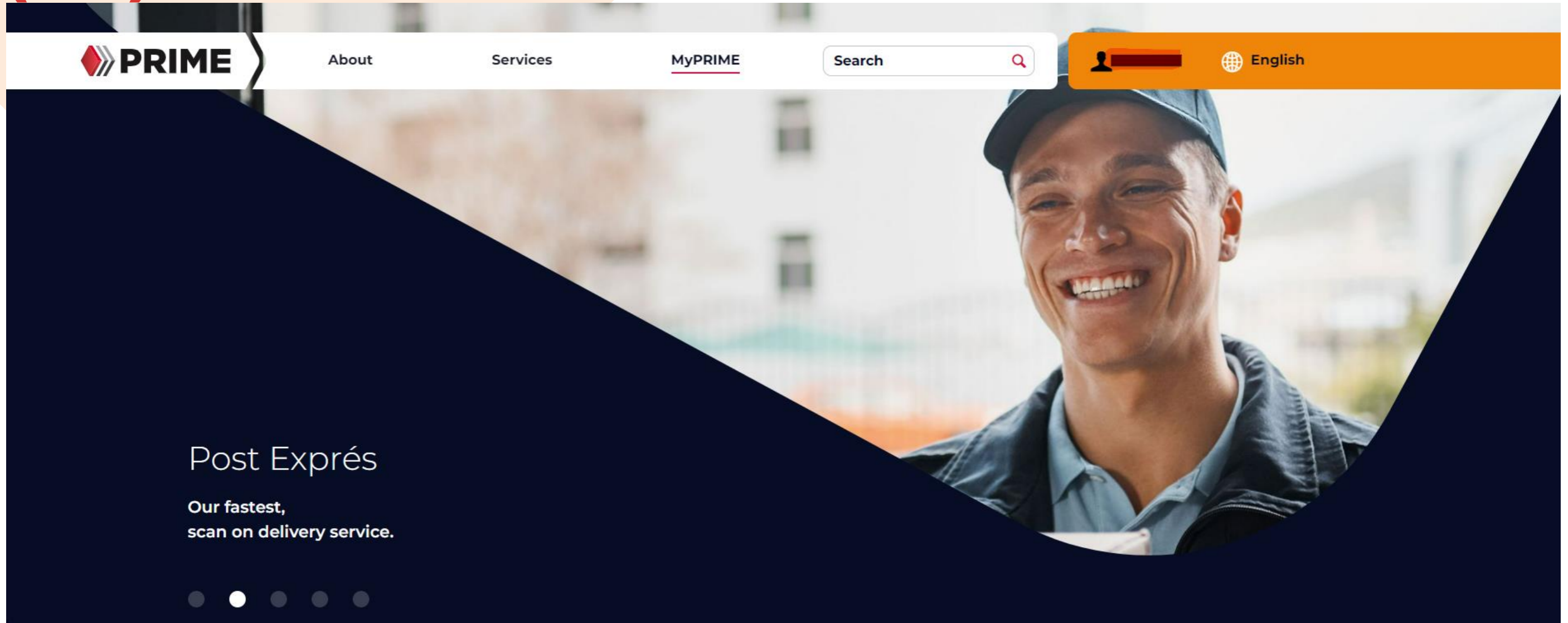
WHAT'S GOING ON
Activities and opportunities

Enhancing Tracked Agreement

Simplifying Registered Remuneration

Choosing Exprès PfP

Recruiting new colleagues

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME AGREEMENTS
Features

PRIME REGISTERED

EMD+EDH/EMH/EMI

. . . . . .

TRACKED, SIGNATURE AND INDEMNITY

. . . . . .

BEFORE 20:00 OF THE SECOND DAY AFTER DELIVERY

PRIME EXPRÈS

EMD+EDH/EMH/EMI

. . . . . .

FAST AND TRACKED

. . . . . .

BEFORE 20:00 OF THE DAY AFTER DELIVERY

PRIME TRACKED

EMD+EDH/EMH/EMI

. . . . . .

CHEAP AND TRACKED

. . . . . .

BEFORE 20:00 OF THE DAY AFTER DELIVERY

On-time delivery against standards

PRIME IMRS

Complements All PRIME and non PRIME Products

Registered Agreement
Remuneration (1/2)

PfP rules

0.3 SDR FLAT If 70% of the items with EMD have an EDH/EMH/EMI transmitted before 20:00 the 2nd day after delivery.

In addition and only if the previous condition is met, up to **0.3 SDR** in linear calculation from 70% to 100% if the items were delivered on time, according to the respective delivery standards.

Flat Rate   Linear Calculation

Percentage On time Info Return (%)	SDR Rate On time Info Return (SDR)		Percentage On time Delivery (%)	SDR Rate On time Delivery (SDR)
0 - 69.9	0		0 - 70	0
70	0.3		71	0.01
71	0.3		72	0.02
72	0.3		73	0.03
73	0.3		74	0.04
74	0.3		75	0.05
75	0.3		76	0.06
76	0.3		77	0.07
77	0.3		78	0.08
78	0.3		79	0.09
79	0.3		80	0.1
			81	0.11
			82	0.12
			83	0.13
			84	0.14
			85	0.15
			86	0.16
			87	0.17
			88	0.18
			89	0.19
			90	0.2
			91	0.21
			92	0.22
			93	0.23
			94	0.24
			95	0.25
			96	0.26
			97	0.27
			98	0.28
			99	0.29
			100	0.3

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Registered Agreement
Remuneration (2/2)

PfP rules

0.5 SDR FLAT If 80% of the items with EMD have an EDH/EMH/EMI transmitted before 20:00 the 2nd day after delivery.

In addition and only if the previous condition is met, up to **0.1 SDR** in linear calculation from 80% to 100% if the items were delivered on time, according to the respective delivery standards.

Flat Rate   **Linear Calculation**

Percentage On time Info Return (%)	SDR Rate On time Info Return (SDR)		Percentage On time Delivery (%)	SDR Rate On time Delivery (SDR)
80	0.5		0 - 80	0
81	0.5		81	0.005
82	0.5		82	0.01
83	0.5		83	0.015
84	0.5		84	0.02
85	0.5		85	0.025
86	0.5		86	0.03
87	0.5		87	0.035
88	0.5		88	0.04
89	0.5		89	0.045
90	0.5		90	0.05
91	0.5		91	0.055
92	0.5		92	0.06
93	0.5		93	0.065
94	0.5		94	0.07
95	0.5		95	0.075
96	0.5		96	0.08
97	0.5		97	0.085
98	0.5		98	0.09
99	0.5		99	0.095
100	0.5		100	0.1

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IN TRACKED PACKETS

Registered Agreement
Quality

Performance JAN-JUN 2022

Average among all Signatories

- ❖ **92.6% - On-time info return**
- ❖ **83.9% - On-time delivery**

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Registered Agreement

Signatories

45 Signatories:

AE, AL, AM, AT, AW, BE, BT, CH, CO, CW, CY, DE, DK, DO, EG, FI, FR, GB, GE, GI, GR, HN, ID, IE, IS, IT, JE, JP, KI, KY, LB, LT, LU, MO, MT, MX, NZ, PY, RU, SE, SI, SZ, TH, US, VU

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IN TRACKED PACKETS

Exprès Agreement Remuneration (1/4)

REMUNERATION MAX 1.5 SDR

PfP rules

From **0.6 SDR to 1.5 SDR** per item, is based on an enhanced payment with 2 independent components from **0.6 SDR** to **0.75 SDR** each:

1. **On-time info return**: Transmission of delivery events (EDH/EMH/EMI): before 20:00 local time of the day after delivery
   - Linear calculation **from 90% - 0.6 SDR/item to 100% - 0.75 SDR/item**.

Percentage On time Info Return (%)	SDR Rate on Time info (SDR)
0 - 79.9	0.00
80	0.00
81	0.00
82	0.00
83	0.00
84	0.00
85	0.00
86	0.00
87	0.00
88	0.00
89	0.00
90	0.60
91	0.62
92	0.63
93	0.65
94	0.66
95	0.68
96	0.69
97	0.71
98	0.72
99	0.74
100	0.75

PRIME DELIVERING THE FUTURE IN TRACKED PACKETS

Exprès Agreement Remuneration (2/4)

REMUNERATION MAX 1.5 SDR

PfP rules

2. **On-time delivery**: items with EMD and EDH/EMH/EMI (irrespective of transmission time) measured against each Post's delivery standards.
   - **Linear calculation from 80% - 0.6 SDR/item to 98% - 0.75 SDR/item.**

Percentage On time Delivery (%)	SRD Rate on Time Delivery (SDR)
0 - 79.9	0.00
80	0.60
81	0.61
82	0.62
83	0.63
84	0.63
85	0.64
86	0.65
87	0.66
88	0.67
89	0.68
90	0.68
91	0.69
92	0.70
93	0.71
94	0.72
95	0.73
96	0.73
97	0.74
98	0.75
99	0.75
100	0.75

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REMUNERATION MAX 1.7 SDR

PfP rules

From **0.6 SDR to 1.7 SDR** per item, is based on an enhanced payment with 2 independent components from **0.6 to 0.85 SDR each**:

1. **On-time info return**: Transmission of delivery events (EDH/EMH/EMI): before 20:00 local time of the day after delivery
    *   Linear calculation from   90% - 0.6 SDR/item to 100% - 0.85 SDR/item.

Percentage On time info return (%)	SDR Rate on Time info (SDR)
0 - 79.9	0.00
80	0.00
81	0.00
82	0.00
83	0.00
84	0.00
85	0.00
86	0.00
87	0.00
88	0.00
89	0.00
90	0.60
91	0.63
92	0.65
93	0.68
94	0.70
95	0.73
96	0.75
97	0.78
98	0.80
99	0.83
100	0.85

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Exprès Agreement
Remuneration (4/4)

REMUNERATION MAX 1.7 SDR

PfP rules

2. **On-time delivery**: items with EMD and EDH/EMH/EMI (irrespective of transmission time) measured against each Post's delivery standards.
   - **Linear calculation from 80% - 0.6 SDR/item to 98% - 0.85 SDR/item**.

Percentage On time Delivery (%)	SRD Rate on Time Delivery (SDR)
0 - 79.9	0.00
80	0.60
81	0.61
82	0.63
83	0.64
84	0.66
85	0.67
86	0.68
87	0.70
88	0.71
89	0.73
90	0.74
91	0.75
92	0.77
93	0.78
94	0.79
95	0.81
96	0.82
97	0.84
98	0.85
99	0.85
100	0.85

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Exprès Agreement Quality

Performance JAN-JUN 2022

Average among all Signatories

- ❖ **97.4% - On-time info return**
- ❖ **93.3% - On-time delivery**

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Exprès Agreement
Signatories

58 Signatories:

AE, AT, AW, BE, BR, CA, CH, CN, CY, DE, DK, DO, EE, EG, ES, FI, FR, GB, GE, GI, GR, HK, HR, HU, ID, IE, IL, IS, IT, JE, JP, KR, LB, LT, LU, LV, MT, MU, MX, MY, NL, NO, NZ, PL, PT, RO, RS, RU, SA, SE, SG, SI, SK, SZ, TH, TR, UA, ZA

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Tracked Agreement Remuneration

PfP rules

The pay for performance, from **0.6 SDR to 1 SDR** per item, is based on an enhanced payment upon on-time info return:

On-time info return: Transmission of delivery events (EDH/EMH/EMI): before 20:00 local time of the day after delivery.

Linear calculation from 90% - 0.6 SDR per item to 100% - 1 SDR per item.

Linear Calculation

Percentage On time info return (%)	SRD Rate on Time info return (SDR)
0 - 89.9	0.00
90	0.60
91	0.64
92	0.68
93	0.72
94	0.76
95	0.80
96	0.84
97	0.88
98	0.92
99	0.96
100	1.00

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Tracked Agreement
Quality

Performance JAN-JUN 2022

Average among all Signatories

❖**96.4% - On-time info return**

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Tracked Agreement
Signatories

25 Signatories: AE, AW, BT, BY, CN, CW, EE, EG, FR, GB, GE, GI, HK, JE, KR, LT, MA, MY, SB, SG, SZ, TH, TV, UA, VN

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IMRS Product Description (1/2)

- **What is IMRS?**

- **International Merchandise Returns Service**

- It enables posts to offer a low-cost, tracked cross-border returns service.

- It allows consumers form e-buyer Posts to return POSTAGE PAID - unwanted products to the country of origin where the selling Post is located.

- It can be associated to any kind of Product the Origin Post has used to send the item to the country of Destination.

- Labels, obtained through the IPC-CRP, can be either included in the parcel or electronically sent to the buyer.

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IMRS Product Description (2/2)

Key concepts

Tracked cross-border packets returns service

LU barcoded item in UX and UN dispatches

POSTAGE PAID returns for the consumer

Weight up to 2kg or 5kg

No signature required

Lowest-cost option for tracked cross-border packet returns for Post

IBRS similar layout

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IMRS
Remuneration

Remuneration for IMRS divided in two different levels

- Core remuneration:

  - The IMRS surcharge shall be 0.80 SDR per item to cover the light tracking and the handling costs at the retail counters

  - The additional remuneration of 0.80 SDR will be calculated by PRIME on the basis of the EMC scans sent from the e-Buyer Post to the e-Seller Post

- Ad-hoc remuneration:

- The non-core member is: United Kingdom. The rates will be decided bilaterally

IMRS
Set up requirements (1/5)

To start with the country setup on the CRP platform some information need to be provided in advance to configure the systems and support specific Posts requirements

The PRIME return label is standard, but there is some room for the Posts to decide whether they will need a customer's receipt, customer reference number, etc.…

Single Label Overview

2. CN22	1. Main Label	3. A Receipt with Stamp 3. B Receipt with Instructions
4. A Customer Instructions Free Text (Part I)	4. B Customer Instructions Free Text (Part II)	

IMRS
Set up requirements (2/5)

1. **Main label:** Is the piece that will always be attached to the shipment. Contains the sender / receiver information, PRIME logo, S10 Barcode, Product name, Postage paid identifier …

IMRS
Set up requirements (3/5)

2. CN22:

Follows the UPU standard format and will be part of the label if is needed. Optional requirements to be requested when set up the label are:.

3.A. Receipt with a stamp:

This element is optional and is part of the initial setup per Buyer Posts. Could be used as a receipt for the customer.

3.B. Receipt with Instructions:

This element is optional and is part of the initial setup per Buyer Posts. Could be used to emphasize the postal instructions

4. Customers Instructions:

The Buyer Post could include additional text and instructions to the customer in order to clarify & describe the process. Below you can find an example. This element is optional and is part of the initial setup per Buyer Posts

Customer Instructions:

Follow the process to initiate a return of your item:
• Print this document onto a piece of white A4 paper.
• Cut the label along the dotted line.
• Affix the top part of the label securely to the front of the item you wish to return using clear tape ensuring the label is clearly visible; do not apply tape over the barcoded area.
• Please ensure your parcel is securely packaged. Please see at www.anpost.ch for tips on packaging your item correctly.
• Each label can ONLY be used once.

Customer Instructions:

• The item can be posted at any Post Office.
• An automatic receipt will be issued which will contain the tracking number for this item.
Tracking can be checked at www.anpost.ch

Note: Post Centres and Rural Delivery drivers may not be able to provide an acceptance scan. If your parcel is lodged in a posting box, it will not receive an acceptance scan.

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IMRS
Set up requirements (5/5)

When accessing the agreement Members shall act as e-Buyer Posts being e-Seller Posts is optional

More signatories are needed to make it run properly

Signatories: DK, GB, PT and SE

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PRIME Matrix

PRIME Matrix contacts information about:

- PRIME Signatories to the Agreements
- Implementation of Delivery Standards provided by Members
- GCSS usage per product
- Data exchange information

P:\Matrix\PRIME_MATRIX_September_2022 (NE).xls

PRIME Team distribute PRIME Matrix in the beginning of every month.

In the communication PRIME Team informs members about any new updates like:

- New signatory or Member
- Changes in Delivery Standards and Holidays
- Changes in GCSS

Operational procedures (1/9)

ARRIVAL OE ···· **CUSTOMS** ···· **DELIVERY**

EMD
(RESDES)

EDB/EME EDC/EMF
(into customs)   (out of customs)
Important
reason / verification
code needed

EDH/EMH/EMI
(delivery)
Important
send EMH event
with relevant reason
and action code

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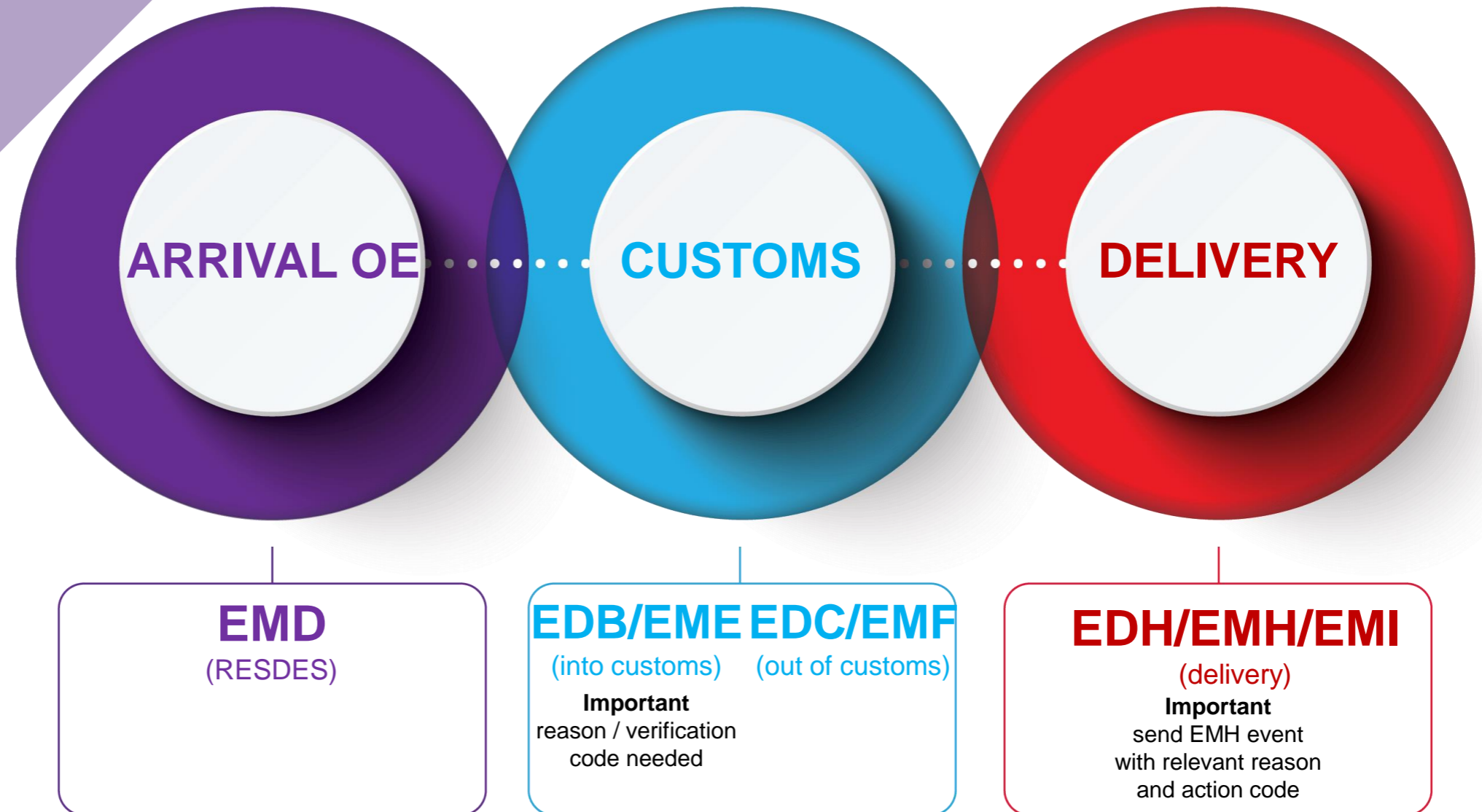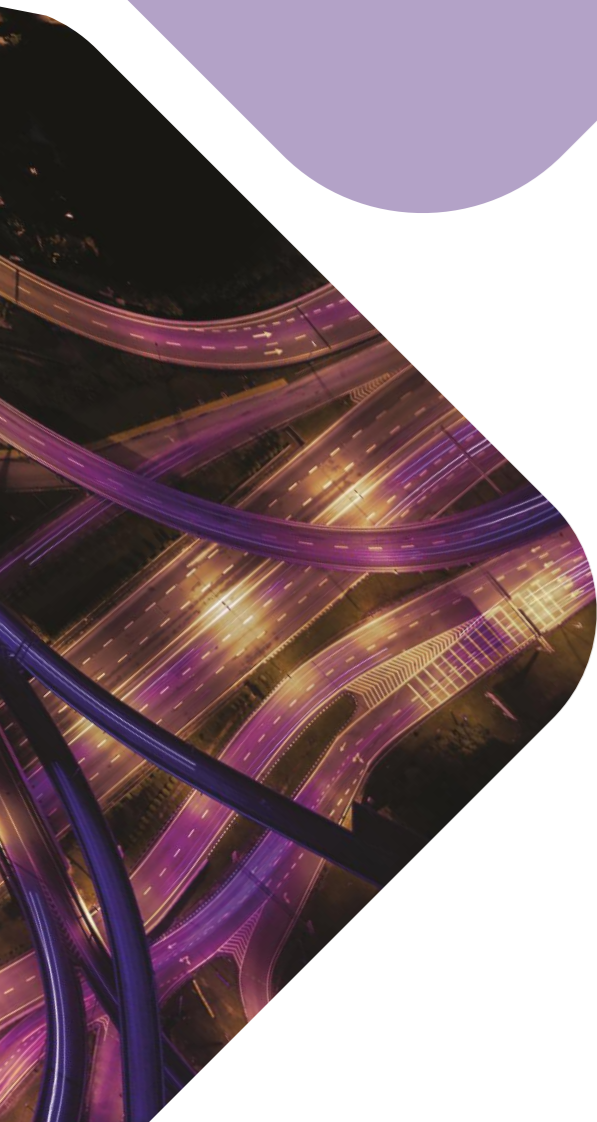
Operational procedures (2/9)

* <u>**EMSEVT V3 – as from 1st January 2023 mandatory!!!**</u>

EMD event upon arrival of the item at the O.E.

EDH/EMH/EMI event when a delivery attempt is made (successful or not) or when an item is made available for pick up.

Recommended events

EDB event when an item goes into customs.

EME event <u>with a valid action and reason code</u> if customs hold the item.

EDC event when an item is retrieved from customs.

EMF event when an item leaves the OE.

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Operational procedures
(3/9)

Events transmission

Events need to be transmitted using the XX350 mailbox.

Inbound events need to be transmitted to the XX350 mailbox of the origin **post as per the barcode suffix.**

Events transmitted to a wrong mailbox are rejected for different reasons, for instance not including returns in the reports.

Some posts are transmitting inbound events to the XX350 mailbox of the origin **country** (not post) when they don't match in the EMA event. These events are rejected.

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Operational procedures
(4/9)

Reporting cut-off time

PRIME reports are produced monthly.

Performance reports are only produced for the signatories of the agreements, whereas End to End (E2E) reports are produced for all PRIME members.

Reports for a month consider events transmitted up to 23:59 of the calendar day before the 9th working day in Brussels of the following month.

This allows items received at the end of the month to be included in the reports.

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Operational procedures
(5/9)

Time in customs deduction

Time in customs is deducted if the necessary events are correctly transmitted.

Time in customs is calculated between the **earliest of EDB/EME** and the **earliest of EDC/EMF**.

EME will only be valid if it bears a valid action and reason code.

If EDB and EME have the same timestamp, EME prevails.

Cut-off time is only applied to the arrival of items at the OE. It is not applied for out of customs events.

Operational procedures
(6/9)

Carry-forward rule

The carry forward rule is applied to items that should not be reported on yet. These items are carried forward to next month's report.

The carry forward rule changed in 2021, in order to have a simpler process.

New carry forward rule (applied from April 2021): Items with an EMD in the reported month but without a delivery event (EDH, EMH or EMI) at the moment of the reporting run (=the 9th working day of the next month), are carried forward to the next month. An item is carried forward only once. If it still has no delivery event the next month, it is reported on as 'missing delivery'.

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Operational procedures
(7/9)

Missent/misrouted rule

The missent/misrouted rule was implemented to avoid transit items from penalizing transit post performance.

Transit items should not receive an EMD scan, but an EMJ and an EMK.

If a post realizes an item that received an EMD is a transit or a missent item, the following events should be transmitted:

1 EMC or EMK to the origin post, with the final destination as destination

1 EMC or EMK to the correct destination post, with the final destination as destination.

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Operational procedures
(8/9)

EDX rule

Items with an EDX and no further delivery events are excluded from the volume in delivery calculation to avoid unfair penalizations.

However, if an item gets a delivery event after the EDX (but before the reporting cut-off), the EDX will be disregarded and the item will apply for payment normally.

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Delivery standards (1/2)

Delivery Standards are a crucial aspect for remuneration under the Registered and Exprès agreements.

Registered → aligned to the most similar domestic product.

Exprès → fastest delivery network for letter-mail.

Two features: OE for EMD and **delivery office ID** for EDH/EMH/EMI.

The files can be set in ranges instead of individual delivery office IDs.

It is important to keep the Delivery Standards updated including all **offices and parcel lockers**.

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Delivery standards (2/2)

Dest. Country: Thailand

Version: 1.0

Date: 11/11/2019

Applied from: 01/01/2020

Destination OE (6 char)
THBKKD
THBKKD

Cut off time	Service	
D	Standard	Zone
1700	3	A
1700	4	B

Zone	Min Delivery Office	Max Delivery Office
A	TH10002	TH10002
A	TH10100	TH10100
A	TH10101	TH10101
A	TH10102	TH10102
A	TH10103	TH10103
A	TH10110	TH10110
A	TH10111	TH10111

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Force Majeure
(1/5)

<u>Definition of Force Majeure as of 1st January 2021,</u>

Force Majeure is the term used to describe an unexpected and disruptive event which has caused a PRIME operator to fail to perform its obligations owing to an impediment beyond its reasonable control.

Force Majeure is divided into two distinct groups: Short Term and Long Term.

For Short term FM is intended any event that is linked to a duration of less than 30 days.

<u>In PRIME there is no minimum duration of Short Term FM.</u>

For Long Term is intended any FM that is linked to an event with a duration equal or over 30 days (a full reporting run). The COVID-19 falls into the Long Term FM.

For reporting purposes, only for Short Term FM days in which the networks were disrupted will be excluded from the performance calculation.

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Force Majeure
(2/5)

<u>Rules for the Implementation of Force Majeure</u>

Only PRIME members with valid delivery standards may invoke Force Majeure.

The Head of PRIME will confirm in each case whether Force Majeure will be applied, according to the rules.

PRIME members can apply for "Force Majeure" by notifying Head of PRIME by e-mail within 24 hours of the incident using the Force Majeure form available on the PRIME website. The Head of PRIME will forward the information to all PRIME members.

No communication sent to other international organizations will automatically be considered by PRIME. A specific request needs to be sent to PRIME directly through the compilation of the Force Majeure Form on the PRIME website.

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Force Majeure
(3/5)

Short Term FM:

FM under 30 days duration is intended as a short FM and days affected are considered as non-working days both for on time info return and for on time delivery. Short FMs are not applicable to Covid-19 related FMs. All Covid-19 FMs regardless of the period are considered as Long FMs and their application is for a full reporting run.

For reporting purposes, the days which the PRIME service was disrupted will be excluded from the performance calculation.

The above process is also applied if the disruption affects only one part of the national coverage. However, in this case, the PRIME member shall make clear in the FM Form what areas are affected and their respective delivery office codes, which will be excluded from the measurement during the period of disruption. These delivery office codes need to be the same value as the ones defined in the delivery standards.

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Force Majeure
(4/5)

<u>Long Term FM:</u>

FM equal or longer than 30 days duration is intended as a long FM and the days affected will have fixed remuneration for the on time delivery only.

This is respectively 0,64 SDR fixed for Exprès and 0,1 SDR for Registered independent of the real quality achieved.

No impact of the FM is given to the on-time info return.

The reports will reflect the real achieved quality even if the remuneration is fixed at the values indicated above.

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Force Majeure

(5/5)

https://www.prime-posts.com/myprime/support-services-2/more/force-majeure-form/

PRIME Force Majeure Request

Designated Operator *

Date of request by Operator (not over 24 hours from start of FM) *

DD / MM / YY

Requesting Person's name *

Start date of Force Majeure *

DD / MM / YY

End date of Force Majeure *

DD / MM / YY

Description of the problem that led to the application for force majeure: *

Reasons for invoking Force Majeure *

Does the problem affect your entire territory? *

Yes

If not, please detail the delivery office value as determined in the delivery standars affected by the problem *

Does the problem affect your customer services call centre? *

Yes

If yes, please detail the name/code of the call centre affected by the problem and which product(s) it serves *

Submit

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME labels
(1/9)
Recommended labels for Registered

PRIME labels

(2/9)
Recommended labels for Tracked and Exprès

PRIME labels

Exprès and Tracked item
Label sections

Exprès and Tracked Label
do not require the Post Exprès wording

Posts can personalize the label but need to keep the Logo (globe)

PRIME labels
(4/9)
Barcode – R prefix indicator

PRIME labels (5/9)

Exprès and Tracked Dispatch tag

9cm

18cm
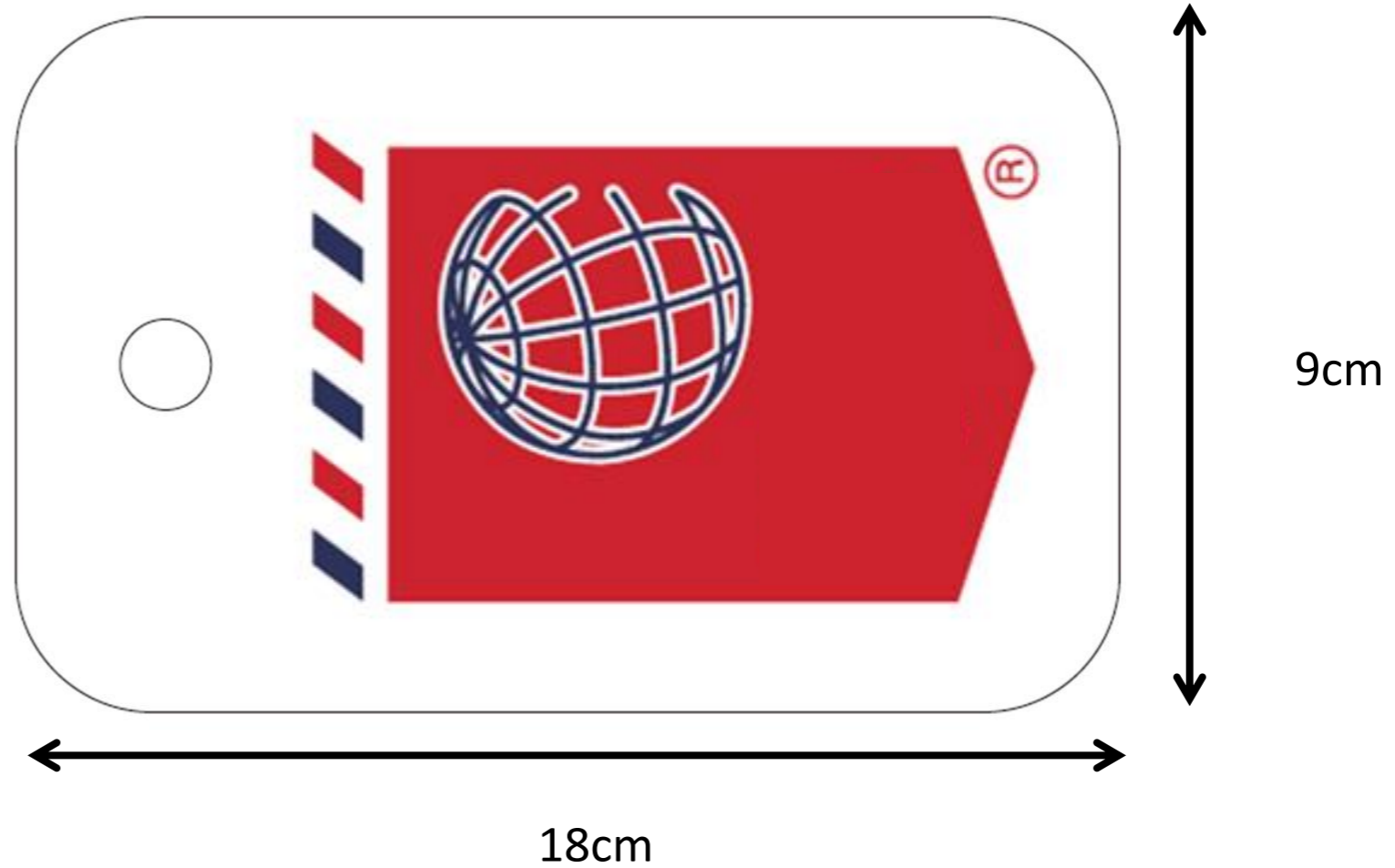
PRIME labels

(6/9)
PRIME mail bag – UX (or UI) dispatch

Mail bag

56

PRIME labels
(7/9)
IMRS bag label

Front Label — 222.5mm × 112mm

International Merchandise Returns Service

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

TRACKED RETURNS >>> TRACKED RETURNS

Back Label — 222.5mm × 112mm

International Merchandise Returns Service

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

TRACKED RETURNS >>> TRACKED RETURNS

57

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME labels
(8/9)
IMRS item label
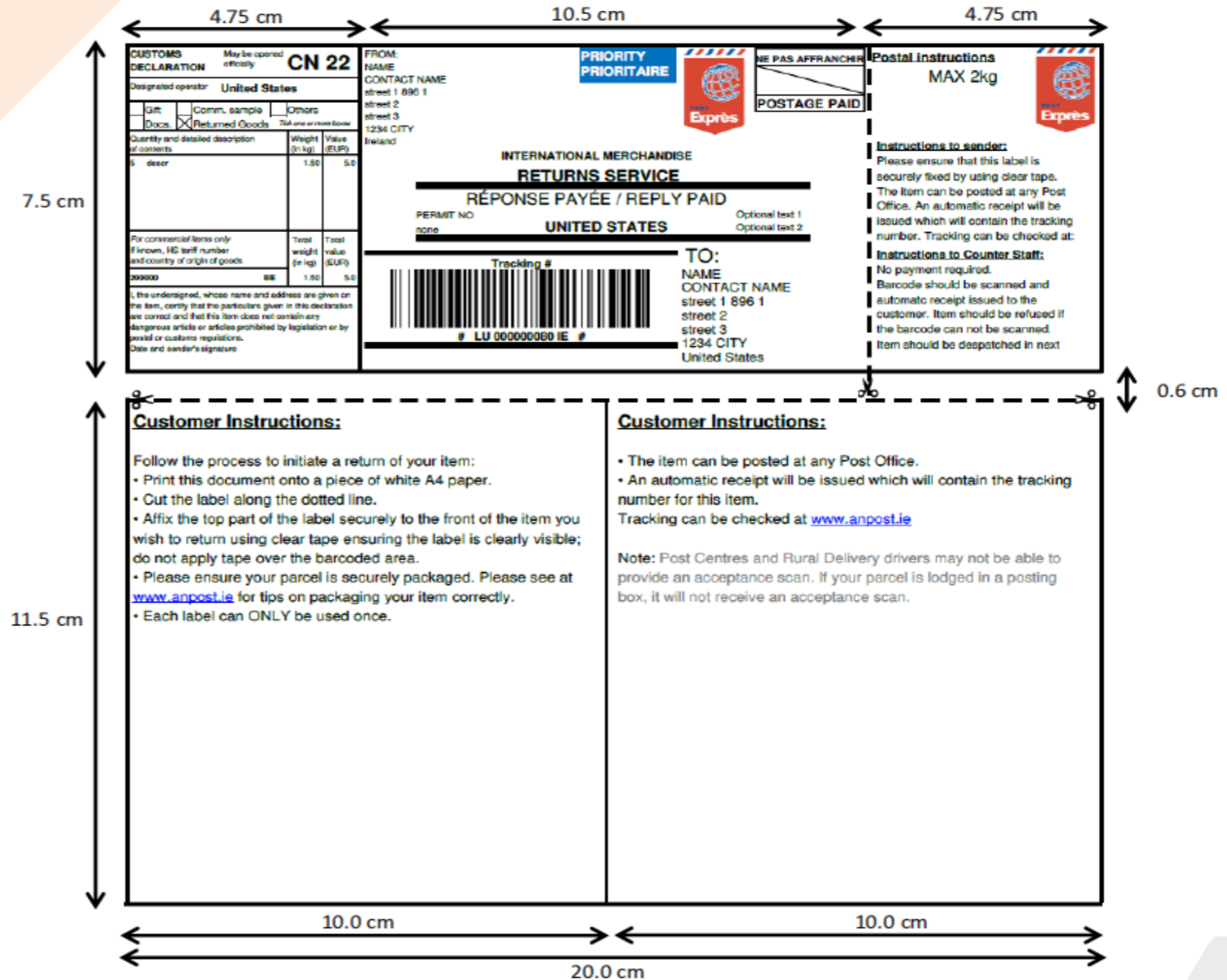
PRIME labels
(9/9)
IMRS trademark label

PRIME Reports

Introduction

PRIME Reports	All Members	Signatories
E2E reports	✓	✓
Generic - Leg 3 breakdown per country (OE report) - Valid Action Reason Code - Scanning Trend Performance	✓	✓
Flat Files		✓
Performance reports		✓
Reckoners		✓
ITMATT	✓	✓

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
E2E Reports
(1/8)

End to End (E2E) reports

E2E reports are produced for all PRIME members.

They measure the time taken in each of the legs, and also from origin to delivery.

Leg 1 goes from EMA to EMC

Leg 2 goes from EMC to EMD

Leg 3 goes from EMD to EDH/EMH/EMI

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME-Exprès Performance Measurement in working days — Reporting Period: July 2022

LEG 1 - Export — XX

To	Total Volume #	Measurable Volume #	Measurable Volume %	Avg. # of working days	% Items exported in avg. time	1 #	1 %	2 #	2 %	3 #	3 %	4 #	4 %	5 #	5 %	6 #	6 %	7 #	7 %	8 #	8 %	9 #	9 %	>9 #	>9 %	no EMA #	no EMA %	Out of Seq #	Out of Seq %	Export cancelled (EXX and no EMC) #	Export cancelled (EXX and no EMC) %
Total	29452	26513	90.0			19200	72.4	2410	81.5	1086	85.6	1318	90.6	1024	94.4	683	97.0	339	98.3	238	99.2	141	99.7	74	100.0	2939	10.0	0	0.0	0	0.0
AA	156	152	97.4	5.3	75.6	19	12.5	7	17.1	13	25.7	18	37.5	35	60.5	26	77.6	7	82.2	9	88.2	3	90.1	15	100.0	4	2.6	0	0.0	0	0.0
BB	4	4	100.0	0.5	100.0	4	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
CC	2167	2144	98.9	1.6	87.3	1288	60.1	604	88.2	114	93.6	72	96.9	45	99.0	4	99.2	4	99.4	0	99.4	10	99.9	3	100.0	23	1.1	0	0.0	0	0.0
DD	4	4	100.0	5.8	75.0	0	0.0	0	0.0	0	0.0	1	25.0	0	25.0	2	75.0	1	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
EE	4	4	100.0	0.0	100.0	4	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
FF	331	313	94.6	3.0	67.1	114	36.4	32	46.6	19	52.7	57	70.9	50	86.9	17	92.3	11	95.8	11	99.4	2	100.0	0	100.0	18	5.4	0	0.0	0	0.0
GG	3872	3781	97.6	1.0	85.3	2981	78.8	321	87.3	257	94.1	152	98.1	52	99.5	7	99.7	7	99.9	1	99.9	1	99.9	2	100.0	91	2.4	0	0.0	0	0.0
HH	3	3	100.0	0.0	100.0	3	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
II	534	517	96.8	2.5	71.5	224	43.3	117	66.0	41	73.9	38	81.2	39	88.8	26	93.8	17	97.1	9	98.8	3	99.4	3	100.0	17	3.2	0	0.0	0	0.0
JJ	2791	2787	99.3	0.1	97.5	2722	97.7	13	98.1	15	98.7	8	99.0	6	99.2	7	99.4	11	99.8	4	100.0	1	100.0	0	100.0	4	0.1	0	0.0	0	0.0
KK	15	15	100.0	0.3	86.7	13	86.7	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
LL	5	5	100.0	1.4	80.0	3	60.0	1	80.0	0	80.0	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
MM	180	175	97.2	1.0	73.9	133	76.0	16	85.1	12	92.0	8	96.6	4	98.9	0	98.9	1	99.4	0	99.4	0	99.4	1	100.0	5	2.8	0	0.0	0	0.0
NN	3	3	100.0	4.3	66.7	0	0.0	1	33.3	0	33.3	1	66.7	0	66.7	0	66.7	1	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
OO	2	2	100.0	0.0	100.0	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
PP	41	41	100.0	0.0	100.0	41	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
QQ	7	7	100.0	1.0	71.4	5	71.4	0	71.4	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
RR	5071	2604	51.4	1.1	47.2	1974	75.8	422	92.0	49	93.9	84	97.1	54	99.2	14	99.7	4	99.9	2	100.0	1	100.0	0	100.0	2467	48.6	0	0.0	0	0.0
SS	3	3	100.0	6.7	33.3	1	33.3	0	33.3	0	33.3	0	33.3	0	33.3	0	33.3	0	33.3	0	33.3	0	33.3	2	100.0	0	0.0	0	0.0	0	0.0
TT	27	27	100.0	0.3	96.3	26	96.3	0	96.3	0	96.3	0	96.3	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0

Export within (# working days and cumulative %) | Non Measurable Volume

Leg1 | Leg2 - Outbound | Leg3 - Outbound | E2E - Outbound | Leg2 - Inbound | Leg3 - Inbound | E2E - Inbound

PRIME — DELIVERING THE FUTURE IN TRACKED PACKETS

PRIME Reports
E2E Reports
(3/8)

PRIME-Exprès Performance Measurement in working days																											Reporting Period: July 2022			

Transport - Outbound — **XX**

To	Total Volume #	Measurable Volume		Avg. # of working days	% Items transported in avg. time	Transport within (# working days and cumulative %)																						Non Measurable Volume			
						1		2		3		4		5		6		7		8		9		>9				no EMC		Out of Seq	
		#	%			#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%			#	%	#	%
Total	32629	31741	**97.3**			1066	3.4	4073	16.2	3581	27.5	3194	37.5	2418	45.2	2181	52.0	2345	59.4	1532	64.2	1445	68.8	9906	100.0			857	2.6	28	0.1
AA	169	169	100.0	10.2	100.0	1	0.6	9	5.9	5	8.9	5	11.8	0	11.8	47	39.6	1	40.2	16	49.7	1	50.3	84	100.0			0	0.0	0	0.0
BB	7	2	28.6	8.0	14.3	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	50.0	0	50.0	0	50.0	0	50.0	1	100.0			5	71.4	0	0.0
CC	1492	1490	99.9	12.5	99.9	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	119	8.0	47	11.1	97	17.7	1227	100.0			2	0.1	0	0.0
DD	3	3	100.0	53.3	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0			0	0.0	0	0.0
EE	4	4	100.0	11.8	100.0	0	0.0	0	0.0	1	25.0	0	25.0	0	25.0	0	25.0	1	50.0	1	75.0	0	75.0	1	100.0			0	0.0	0	0.0
FF	351	350	99.7	7.6	73.8	0	0.0	0	0.0	11	3.1	64	21.4	67	40.6	18	45.7	49	59.7	50	74.0	37	84.6	54	100.0			1	0.3	0	0.0
GG	4365	4340	99.4	9.3	99.4	0	0.0	144	3.3	169	7.2	127	10.1	367	18.6	341	26.5	241	32.0	717	48.5	149	52.0	2085	100.0			25	0.6	0	0.0
HH	18	5	27.8	19.0	27.8	0	0.0	0	0.0	0	0.0	0	0.0	1	20.0	0	20.0	0	20.0	0	20.0	0	20.0	4	100.0			13	72.2	0	0.0
II	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0				1	100.0	0	0.0
JJ	668	655	98.1	13.8	98.1	0	0.0	0	0.0	0	0.0	14	2.1	23	5.6	32	10.5	53	18.6	54	26.3	64	36.6	415	100.0			13	1.9	0	0.0
KK	4677	4656	99.6	15.1	99.6	0	0.0	7	0.2	175	3.9	282	10.0	230	14.9	72	16.5	229	21.4	11	21.6	222	26.4	3428	100.0			21	0.4	0	0.0
LL	35	15	42.9	10.1	42.9	0	0.0	2	13.3	1	20.0	0	20.0	1	26.7	1	33.3	0	33.3	1	40.0	1	46.7	8	100.0			20	57.1	0	0.0
MM	40	4	10.0	5.8	7.5	0	0.0	0	0.0	1	25.0	0	25.0	1	50.0	1	75.0	0	75.0	0	75.0	1	100.0	0	100.0			36	90.0	0	0.0
NN	183	182	99.5	5.6	76.0	0	0.0	4	2.2	32	19.8	62	53.8	5	56.6	36	76.4	19	86.8	0	86.8	1	87.4	23	100.0			1	0.5	0	0.0
OO	4	4	100.0	4.3	75.0	0	0.0	0	0.0	1	25.0	2	75.0	0	75.0	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0			0	0.0	0	0.0
PP	4	3	75.0	48.7	75.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0			1	25.0	0	0.0
QQ	6	1	16.7	10.0	16.7	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0			5	83.3	0	0.0
RR	36	36	100.0	6.1	88.9	0	0.0	0	0.0	3	8.3	1	11.1	6	27.8	16	72.2	6	88.9	2	94.4	0	94.4	2	100.0			0	0.0	0	0.0
SS	101	6	5.9	9.8	5.9	1	16.7	0	16.7	0	16.7	0	16.7	0	16.7	1	33.3	1	50.0	1	66.7	0	66.7	2	100.0			95	94.1	0	0.0
TT	5625	5414	96.2	2.9	62.9	958	17.7	1583	46.9	996	65.3	980	83.4	671	95.8	203	99.6	15	99.9	3	99.9	0	99.9	5	100.0			183	3.3	28	0.5
UU	2	2	100.0	12.0	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	50.0	1	100.0			0	0.0	0	0.0

Leg1 | **Leg2 - Outbound** | Leg3 - Outbound | E2E - Outbound | Leg2 - Inbound | Leg3 - Inbound | E2E - Inbound

PRIME-Exprès Performance Measurement in working days — **Reporting Period: July 2022**

Leg 3 - Outbound — **XX**

To	Total Volume #	Measurable Volume #	Measurable Volume %	Avg. # of working days	% Items delivered in avg. time	1 #	1 %	2 #	2 %	3 #	3 %	4 #	4 %	5 #	5 %	6 #	6 %	7 #	7 %	8 #	8 %	9 #	9 %	>9 #	>9 %	no EMD #	no EMD %	Out of Seq #	Out of Seq %	Import cancelled (EDX and no EDH/EMH/EMI) #	Import cancelled %
Total	29938	29005	96.9			14349	49.5	7574	75.6	3473	87.6	1672	93.3	732	95.8	342	97.0	190	97.7	127	98.1	87	98.4	459	100.0	914	3.1	8	0.0	21	0.1
AA	171	171	100.0	0.1	97.1	166	97.1	3	98.8	0	98.8	1	99.4	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
BB	7	7	100.0	1.0	100.0	7	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
CC	1609	1447	89.9	3.4	70.9	146	10.1	410	38.4	359	63.2	225	78.8	102	85.8	81	91.4	57	95.4	35	97.8	17	99.0	15	100.0	161	10.0	1	0.1	0	0.0
DD	3	3	100.0	0.0	100.0	3	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
EE	267	266	99.6	2.8	76.4	62	23.3	96	59.4	46	76.7	26	86.5	17	92.9	3	94.0	4	95.5	3	96.6	1	97.0	8	100.0	0	0.0	0	0.0	1	0.4
FF	3994	3909	97.9	2.6	79.0	711	18.2	1330	52.2	1116	80.8	489	93.3	171	97.6	50	98.9	19	99.4	8	99.6	6	99.8	9	100.0	85	2.1	0	0.0	0	0.0
GG	16	15	93.8	1.1	93.8	13	86.7	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	1	6.3	0	0.0	0	0.0
HH	566	545	96.3	10.0	96.3	129	23.7	16	26.6	11	28.6	26	33.4	34	39.6	31	45.3	22	49.4	23	53.6	19	57.1	234	100.0	11	1.9	0	0.0	11	1.9
II	4007	4005	100.0	1.6	91.4	2921	72.9	740	91.4	143	95.0	57	96.4	28	97.1	21	97.6	18	98.1	17	98.5	7	98.7	53	100.0	2	0.0	0	0.0	0	0.0
JJ	118	32	27.1	2.6	24.6	24	75.0	4	87.5	1	90.6	0	90.6	0	90.6	0	90.6	0	90.6	0	90.6	0	90.6	3	100.0	85	72.0	0	0.0	3	2.5
KK	57	38	66.7	1.1	64.9	35	92.1	2	97.4	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	19	33.3	0	0.0	0	0.0
LL	183	183	100.0	1.0	98.9	176	96.2	5	98.9	0	98.9	1	99.5	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
MM	4	4	100.0	4.3	75.0	1	25.0	1	50.0	0	50.0	1	75.0	0	75.0	0	75.0	0	75.0	0	75.0	0	75.0	1	100.0	0	0.0	0	0.0	0	0.0
NN	7	7	100.0	7.3	57.1	4	57.1	0	57.1	0	57.1	0	57.1	0	57.1	0	57.1	0	57.1	0	57.1	0	57.1	3	100.0	0	0.0	0	0.0	0	0.0
OO	12	5	41.7	2.2	41.7	1	20.0	2	60.0	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	7	58.3	0	0.0	0	0.0
PP	32	32	100.0	2.1	96.9	8	25.0	15	71.9	8	96.9	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
QQ	118	69	58.5	2.0	49.2	21	30.4	37	84.1	5	91.3	3	95.7	2	98.6	0	98.6	0	98.6	1	100.0	0	100.0	0	100.0	47	39.8	0	0.0	2	1.7
RR	5436	5224	96.1	1.3	92.5	4200	80.4	827	96.2	138	98.9	32	99.5	14	99.8	11	100.0	1	100.0	0	100.0	0	100.0	1	100.0	212	3.9	0	0.0	0	0.0
SS	1	1	100.0	0.0	100.0	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
TT	9	9	100.0	0.2	100.0	9	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
UU	19	15	78.9	0.7	63.2	12	80.0	1	86.7	1	93.3	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	4	21.1	7	36.8	0	0.0

Delivered within (# working days and cumulative %) · Non Measurable Volume

Sheet tabs: Leg1 | Leg2 - Outbound | **Leg3 - Outbound** | E2E - Outbound | Leg2 - Inbound | Leg3 - Inbound | E2E - Inbound

PRIME — DELIVERING THE FUTURE IN TRACKED PACKETS

PRIME-Exprès Performance Measurement in working days — **Reporting Period: July 2022**

End to End Performance - Outbound — **XX**

To	Total Volume #	Meas. Vol #	Meas. Vol %	Avg. # working days	% Items delivered in avg. time	1 #	1 %	2 #	2 %	3 #	3 %	4 #	4 %	5 #	5 %	6 #	6 %	7 #	7 %	8 #	8 %	9 #	9 %	10 #	10 %	no EMA #	no EMA %	Out of Seq #	Out of Seq %	Export cancelled #	Export cancelled %	Import cancelled #	Import cancelled %
Total	29890	25925	**86.7**			3	0.0	99	0.4	1286	5.4	1170	9.9	1349	15.1	2148	23.4	2120	31.5	2013	39.3	1694	45.8	1786	52.7	3941	13.2	8	0.0	1	0.0	21	0.1
AA	172	168	97.7	15.8	54.7	1	0.6	0	0.6	10	6.5	3	8.3	5	11.3	2	12.5	4	14.9	2	16.1	2	17.3	4	19.6	4	2.3	0	0.0	0	0.0	0	0.0
BB	7	4	57.1	7.0	28.6	0	0.0	0	0.0	0	0.0	2	50.0	0	50.0	0	50.0	0	50.0	1	75.0	0	75.0	0	75.0	3	42.9	0	0.0	0	0.0	0	0.0
CC	1610	1596	99.1	17.3	71.2	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	11	0.7	18	1.8	13	0.8	1	0.1	0	0.0	0	0.0
DD	3	3	100.0	65.3	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	3	0.0	0	0.0
EE	267	247	92.5	13.7	53.9	0	0.0	0	0.0	0	0.0	2	0.8	8	4.0	7	6.9	8	10.1	17	17.0	21	25.5	17	32.4	19	7.1	0	0.0	0	0.0	1	0.4
FF	3995	3885	97.2	13.3	57.2	0	0.0	0	0.0	55	1.4	51	2.7	60	4.3	64	5.9	86	8.1	195	13.2	244	19.4	401	29.8	110	2.8	0	0.0	0	0.0	0	0.0
GG	16	5	31.3	21.4	25.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	20.0	0	20.0	0	20.0	0	20.0	0	20.0	11	68.8	0	0.0	0	0.0	0	0.0
HH	566	537	94.9	29.2	94.9	0	0.0	0	0.0	0	0.0	2	0.4	1	0.6	6	1.7	2	2.0	13	4.5	14	7.1	19	3.4	0	0.0	0	0.0	11	1.9		
II	4007	3983	99.4	16.5	60.3	0	0.0	0	0.0	12	0.3	32	2.6	107	5.3	131	8.6	147	12.3	172	16.6	48	17.8	194	22.7	24	0.6	0	0.0	0	0.0	0	0.0
JJ	118	16	13.6	14.9	9.3	0	0.0	0	0.0	1	6.3	1	12.5	0	12.5	0	12.5	1	18.8	1	25.0	0	25.0	1	31.3	102	86.4	0	0.0	0	0.0	3	2.5
KK	57	28	49.1	6.5	45.6	0	0.0	0	0.0	3	10.7	2	17.9	0	17.9	5	35.7	16	92.9	1	96.4	0	96.4	0	96.4	29	50.9	0	0.0	0	0.0	0	0.0
LL	183	176	96.2	7.6	72.7	0	0.0	0	0.0	0	0.0	24	13.6	43	38.1	14	46.0	43	70.5	9	75.6	8	80.1	4	82.4	7	3.8	0	0.0	0	0.0	0	0.0
MM	4	4	100.0	14.3	75.0	0	0.0	0	0.0	0	0.0	0	0.0	1	25.0	0	25.0	0	25.0	0	25.0	0	25.0	1	50.0	0	0.0	0	0.0	0	0.0	0	0.0
NN	7	6	85.7	29.7	85.7	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	14.3	0	0.0	0	0.0	0	0.0
OO	12	5	41.7	10.6	25.0	0	0.0	0	0.0	0	0.0	0	0.0	1	20.0	0	20.0	0	20.0	0	20.0	0	20.0	2	60.0	7	58.3	0	0.0	0	0.0	0	0.0
PP	118	9	7.6	17.8	4.2	0	0.0	0	0.0	1	11.1	0	11.1	0	11.1	0	11.1	1	22.2	1	33.3	0	33.3	0	33.3	108	91.5	0	0.0	0	0.0	2	1.7
QQ	5436	2748	50.6	4.8	35.8	1	0.0	95	3.5	850	34.4	533	53.8	468	70.9	296	81.6	140	86.7	180	93.3	95	96.7	60	98.9	2688	49.4	0	0.0	0	0.0	0	0.0
RR	1	1	100.0	24.0	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SS	9	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		9	100.0	0	0.0	0	0.0	0	0.0
TT	3	1	33.3	26.0	33.3	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	2	66.7	0	0.0	0	0.0	0	0.0
UU	571	522	91.4	10.6	54.1	0	0.0	0	0.0	0	0.0	2	0.4	6	1.5	14	4.2	74	18.4	90	35.6	47	44.6	31	50.6	49	8.6	0	0.0	0	0.0	0	0.0
VV	49	3	6.1	15.0	4.1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	46	93.9	0	0.0	0	0.0	0	0.0

Sheet tabs: Leg1 | Leg2 - Outbound | Leg3 - Outbound | **E2E - Outbound** | Leg2 - Inbound | Leg3 - Inbound | E2E - Inbound

PRIME — DELIVERING THE FUTURE IN TRACKED PACKETS

PRIME-Exprès Performance Measurement in working days — **Reporting Period: July 2022**

Transport - Inbound — XX

From	Total Volume #	Measurable Volume #	Measurable Volume %	Avg. # of working days	% Items transported in avg. time	1 #	1 %	2 #	2 %	3 #	3 %	4 #	4 %	5 #	5 %	6 #	6 %	7 #	7 %	8 #	8 %	9 #	9 %	>9 #	>9 %	no EMC #	no EMC %	Out of Seq #	Out of Seq %
Total	21441	17357	**81.0**			379	2.2	652	5.9	1141	12.5	1023	18.4	797	23.0	674	26.9	675	30.8	447	33.3	520	36.3	11049	100.0	4078	19.0	6	0.0
AA	21	21	100.0	4.3	85.7	0	0.0	0	0.0	5	23.8	12	81.0	1	85.7	2	95.2	0	95.2	0	95.2	0	95.2	1	100.0	0	0.0	0	0.0
BB	403	398	98.8	11.2	98.8	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	4	1.0	25	7.3	58	21.9	311	100.0	5	1.2	0	0.0
CC	434	431	99.3	5.6	72.1	0	0.0	34	7.9	57	21.1	61	35.3	90	56.1	71	72.6	40	81.9	22	87.0	29	93.7	27	100.0	3	0.7	0	0.0
DD	1065	1	0.1	11.0	0.1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1064	99.9	0	0.0
EE	11670	11630	99.7	17.4	99.7	0	0.0	0	0.0	0	0.0	6	0.1	4	0.1	127	1.2	376	4.4	349	7.4	348	10.4	10420	100.0	40	0.3	0	0.0
FF	545	328	60.2	7.3	47.9	84	25.6	10	28.7	7	30.8	6	32.6	9	35.4	25	43.0	101	73.8	19	79.6	8	82.0	53	100.0	216	39.6	1	0.2
GG	20	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		20	100.0	0	0.0
HH	57	42	73.7	2.9	73.7	1	2.4	1	4.8	40	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	15	26.3	0	0.0
II	1291	65	5.0	2.2	4.1	35	53.8	15	76.9	3	81.5	2	84.6	1	86.2	2	89.2	3	93.8	0	93.8	1	95.4	3	100.0	1226	95.0	0	0.0
JJ	97	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		97	100.0	0	0.0
KK	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		1	100.0	0	0.0
LL	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		1	100.0	0	0.0
MM	124	124	100.0	3.9	59.7	0	0.0	36	29.0	7	34.7	31	59.7	39	91.1	0	91.1	11	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0
NN	3	3	100.0	1.7	66.7	2	66.7	0	66.7	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0
OO	3	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		3	100.0	0	0.0
PP	167	165	98.8	2.2	88.0	19	11.5	115	81.2	13	89.1	18	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	2	1.2	0	0.0
QQ	16	16	100.0	4.8	56.3	0	0.0	3	18.8	6	56.3	0	56.3	0	56.3	1	62.5	2	75.0	4	100.0	0	100.0	0	100.0	0	0.0	0	0.0
RR	7	7	100.0	9.4	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	14.3	1	28.6	0	28.6	3	71.4	2	100.0	0	0.0	0	0.0
SS	18	15	83.3	4.1	77.8	1	6.7	0	6.7	13	93.3	0	93.3	0	93.3	0	93.3	0	93.3	0	93.3	0	93.3	1	100.0	3	16.7	0	0.0
TT	701	254	36.2	1.5	28.2	198	78.0	0	78.0	55	99.6	0	99.6	0	99.6	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	447	63.8	0	0.0
UU	115	114	99.1	2.7	85.2	14	12.3	21	30.7	63	86.0	14	98.2	0	98.2	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	1	0.9	0	0.0
VV	5	5	100.0	5.4	80.0	0	0.0	0	0.0	2	40.0	0	40.0	0	40.0	2	80.0	0	80.0	0	80.0	1	100.0	0	100.0	0	0.0	0	0.0

Transport within (# working days and cumulative %); Non Measurable Volume

Sheet tabs: Leg1 | Leg2 - Outbound | Leg3 - Outbound | E2E - Outbound | **Leg2 - Inbound** | Leg3 - Inbound | E2E - Inbound

PRIME — DELIVERING THE FUTURE IN TRACKED PACKETS

PRIME-Exprès Performance Measurement in working days

Leg 3 - Inbound

Reporting Period: July 2022 — XX

From	Total Volume #	Measurable Volume #	Measurable Volume %	Avg. # of working days	% Items delivered in avg. time	1 #	1 %	2 #	2 %	3 #	3 %	4 #	4 %	5 #	5 %	6 #	6 %	7 #	7 %	8 #	8 %	9 #	9 %	>9 #	>9 %	no EMD #	no EMD %	Out of Seq #	Out of Seq %	Import cancelled #	Import cancelled %
Total	18878	18221	**96.5**			16383	89.9	1496	98.1	175	99.1	45	99.3	18	99.4	16	99.5	12	99.6	12	99.6	6	99.7	58	100.0	657	3.5	0	0.0	0	0.0
AA	18	17	94.4	0.9	83.3	15	88.2	1	94.1	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	1	5.6	0	0.0	0	0.0
BB	338	338	100.0	1.3	95.0	284	84.0	37	95.0	12	98.5	1	98.8	0	98.8	0	98.8	0	98.8	1	99.1	0	99.1	3	100.0	0	0.0	0	0.0	0	0.0
CC	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		1	100.0	0	0.0	0	0.0
DD	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		1	100.0	0	0.0	0	0.0
EE	437	436	99.8	1.5	97.0	343	78.7	81	97.2	4	98.2	4	99.1	0	99.1	0	99.1	0	99.1	1	99.3	1	99.5	2	100.0	1	0.2	0	0.0	0	0.0
FF	464	463	99.8	1.1	97.2	429	92.7	22	97.4	3	98.1	0	98.1	0	98.1	0	98.1	1	98.3	0	98.3	0	98.3	8	100.0	1	0.2	0	0.0	0	0.0
GG	10597	10586	99.9	1.1	98.6	9661	91.3	786	98.7	83	99.5	25	99.7	12	99.8	5	99.9	0	99.9	0	99.9	0	99.9	14	100.0	11	0.1	0	0.0	0	0.0
HH	467	428	91.6	1.4	89.7	395	92.3	24	97.9	2	98.4	0	98.4	1	98.6	1	98.8	0	98.8	1	99.1	0	99.1	4	100.0	39	8.4	0	0.0	0	0.0
II	13	13	100.0	1.2	100.0	11	84.6	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
JJ	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		0		0		1	100.0	0	0.0	0	0.0
KK	54	51	94.4	1.2	92.6	49	96.1	1	98.0	0	98.0	0	98.0	0	98.0	0	98.0	0	98.0	0	98.0	0	98.0	1	100.0	3	5.6	0	0.0	0	0.0
LL	1407	875	62.2	1.1	61.3	829	94.7	34	98.6	7	99.4	3	99.8	0	99.8	0	99.8	0	99.8	1	99.9	0	99.9	1	100.0	532	37.8	0	0.0	0	0.0
MM	91	82	90.1	1.2	87.9	68	82.9	12	97.6	1	98.8	0	98.8	0	98.8	0	98.8	0	98.8	0	98.8	0	98.8	1	100.0	9	9.9	0	0.0	0	0.0
NN	106	106	100.0	1.1	98.1	87	82.1	17	98.1	0	98.1	0	98.1	1	99.1	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
OO	3	3	100.0	1.0	100.0	3	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
PP	1	1	100.0	1.0	100.0	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
QQ	143	142	99.3	1.3	93.0	108	76.1	25	33.7	4	96.5	1	97.2	1	97.9	0	97.9	1	98.6	0	98.6	1	99.3	1	100.0	1	0.7	0	0.0	0	0.0
RR	9	9	100.0	1.1	100.0	8	88.9	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
SS	7	7	100.0	1.1	100.0	5	71.4	2	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
TT	17	17	100.0	1.2	94.1	15	88.2	1	94.1	1	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0
UU	335	333	99.4	1.5	93.7	307	92.2	7	94.3	3	95.2	0	95.2	0	95.2	0	95.2	2	95.8	3	96.7	1	97.0	10	100.0	2	0.6	0	0.0	0	0.0
VV	114	114	100.0	1.0	100.0	110	96.5	4	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	100.0	0	0.0	0	0.0	0	0.0

Leg1 | Leg2 - Outbound | Leg3 - Outbound | E2E - Outbound | Leg2 - Inbound | **Leg3 - Inbound** | E2E - Inbound

PRIME-Exprès Performance Measurement in working days — **Reporting Period: July 2022**
End to End Performance - Inbound — **XX**

From	Total Volume #	Measurable Volume #	Measurable Volume %	Avg. # of working days	% Items delivered in avg. time	1 #	1 %	2 #	2 %	3 #	3 %	4 #	4 %	5 #	5 %	6 #	6 %	7 #	7 %	8 #	8 %	no EMA #	no EMA %	Out of Seq #	Out of Seq %	Export cancelled (EXX and no EDH/EMH/EMI) #	Export cancelled %	Import cancelled (EDX and no EDH/EMH/EMI) #	Import cancelled %
Total	19175	16937	88.3			80	0.5	332	2.4	293	4.2	705	8.3	844	13.3	832	18.2	819	23.1	951	28.7	2164	11.3	19	0.1	54	0.3	0	0.0
AA	18	17	94.4	5.7	72.2	0	0.0	0	0.0	3	17.6	1	23.5	6	58.8	3	76.5	1	82.4	1	88.2	1	5.6	0	0.0	0	0.0	0	0.0
BB	339	333	98.2	17.2	65.8	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	0.3	5	1.5	0	0.0	1	0.3	0	0.0
CC	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		1	100.0	0	0.0	0	0.0	0	0.0
DD	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		1	100.0	0	0.0	0	0.0	0	0.0
EE	437	423	96.8	8.4	73.0	0	0.0	2	0.5	6	1.9	23	7.3	49	18.9	44	29.3	73	46.6	75	64.3	7	1.6	7	1.6	0	0.0	0	0.0
FF	464	104	22.4	4.0	20.0	1	1.0	27	26.9	21	47.1	20	66.3	24	89.4	6	95.2	0	95.2	0	95.2	360	77.6	0	0.0	0	0.0	0	0.0
GG	10884	10806	99.3	19.6	63.5	0	0.0	0	0.0	0	0.0	1	0.0	4	0.0	14	0.2	36	0.5	289	3.2	32	0.3	1	0.0	44	0.4	0	0.0
HH	467	363	77.7	8.6	58.0	43	11.8	43	23.7	20	29.2	11	32.2	2	32.8	10	35.5	13	39.1	94	65.0	96	20.6	8	1.7	0	0.0	0	0.0
II	13	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		13	100.0	0	0.0	0	0.0	0	0.0
JJ	1	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		1	100.0	0	0.0	0	0.0	0	0.0
KK	54	51	94.4	5.3	83.3	0	0.0	6	11.8	3	17.6	4	25.5	22	68.6	10	88.2	5	98.0	0	98.0	3	5.6	0	0.0	0	0.0	0	0.0
LL	1416	651	46.0	5.0	38.2	24	3.7	98	18.7	54	27.0	123	45.9	164	71.1	78	83.1	58	92.0	19	94.9	756	53.4	0	0.0	9	0.6	0	0.0
MM	91	70	76.9	8.1	63.7	6	8.6	27	47.1	9	60.0	4	65.7	4	71.4	5	78.6	3	82.9	0	82.9	21	23.1	0	0.0	0	0.0	0	0.0
NN	11	8	72.7	7.5	45.5	0	0.0	0	0.0	0	0.0	1	12.5	1	25.0	2	50.0	1	62.5	0	62.5	3	27.3	0	0.0	0	0.0	0	0.0
OO	2	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		2	100.0	0	0.0	0	0.0	0	0.0
PP	9	4	44.4	4.8	33.3	0	0.0	0	0.0	1	25.0	0	25.0	2	75.0	1	100.0	0	100.0	0	100.0	5	55.6	0	0.0	0	0.0	0	0.0
QQ	3	0	0.0	0.0	0.0	0		0		0		0		0		0		0		0		3	100.0	0	0.0	0	0.0	0	0.0
RR	1	1	100.0	15.0	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SS	120	117	97.5	8.9	69.2	0	0.0	0	0.0	0	0.0	0	0.0	3	2.6	22	21.4	22	40.2	19	56.4	3	2.5	0	0.0	0	0.0	0	0.0
TT	3616	3522	97.4	7.7	75.6	6	0.2	31	1.1	144	5.1	453	18.0	512	32.5	597	49.5	576	65.8	416	77.7	91	2.5	3	0.1	0	0.0	0	0.0

Leg1 | Leg2 - Outbound | Leg3 - Outbound | E2E - Outbound | Leg2 - Inbound | Leg3 - Inbound | **E2E - Inbound**

PRIME Reports
Leg3 breakdown per country (1/8)

Leg 3 breakdown per country (OE report)

This report shows a breakdown of the time items spent at the OE, in customs and in the delivery network.

The information is displayed by country and also by OE.

The report only includes delivered items, and excludes all items missing delivery info.

The carry-forward rule is applied to allow items held by customs or en-route to be included in the next month's report, as in the performance reports.

The report includes L, R and V prefixes.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Leg3 breakdown per country
(2/8)

Leg 3 breakdown per country (OE report)

The report has 3 tabs:

Prime Leg 3 breakdown report: **Time in the OE**

Prime Leg 3 breakdown report: **Time in customs**

Prime Leg 3 breakdown report: **Time in the delivery network**

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Leg3 breakdown per country (3/8)

Leg 3 breakdown per country (OE report)

Prime Leg 3 breakdown report: **Time in the OE**

Time in the OE is measured from EMD to the earliest of EDB/EME.

Time from the earliest EDC to the latest EMF is added to the time in the OE.

If there are no EDB/EME events, time in the OE is measured from EMD to latest EMF or earliest EDC if no EMF event.

If an item doesn't have EDC/EMF, time in the OE cannot be measured.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Leg3 breakdown per country (4/8)

Prime Leg 3 breakdown report: **Time in the OE**

Inward OE	# EMD	EDB/EME/only EDC/EMF #	%	<=1 hour #	%	<=2 hours #	%	<=3 hours #	%	<=4 hours #	%	<=5 hours #	%	<=6 hours #	%	>6 <=12 hours #	%	>12 <=24 hours #	%	>24 hours #	%	Average time in OE
AA	389,444	388,850	99.85	160,059	41.10	8,124	2.09	7,846	2.01	7,406	1.90	5,407	1.39	3,923	1.01	6,721	1.73	4,426	1.14	184,931	47.49	97
AAXXXX	91,879	91,877	100.00	74,321	80.89	166	0.18	56	0.06	103	0.11	71	0.08	139	0.15	189	0.21	530	0.58	16,302	17.74	42
AAXXXX	846	846	100.00	559	66.08	9	1.06	0	0.00	1	0.12	0	0.00	0	0.00	0	0.00	6	0.71	271	32.03	114
AAXXXX	5,994	5,994	100.00	5,019	83.73	10	0.17	9	0.15	11	0.18	4	0.07	4	0.07	0	0.00	16	0.27	921	15.37	46
AAXXXX	3	3	100.00	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	2	66.67	221
AAXXXX	1,556	1,556	100.00	1,237	79.50	0	0.00	0	0.00	1	0.06	0	0.00	0	0.00	1	0.06	5	0.32	312	20.05	66
AAXXXX	74,296	74,199	99.87	26,005	35.00	60	0.08	77	0.10	715	0.96	408	0.55	466	0.63	2,072	2.79	839	1.13	43,554	58.62	92
AAXXXX	3,030	3,025	99.83	1,578	52.08	2	0.07	0	0.00	33	1.09	76	2.51	13	0.43	56	1.85	28	0.92	1,239	40.89	49
AAXXXX	684	682	99.71	155	22.66	0	0.00	8	1.17	36	5.26	0	0.00	16	2.34	76	11.11	0	0.00	391	57.16	101
AAXXXX	679	678	99.85	610	89.84	0	0.00	0	0.00	1	0.15	0	0.00	1	0.15	10	1.47	0	0.00	56	8.25	8
AAXXXX	4	4	100.00	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0
AAXXXX	2,081	2,079	99.90	144	6.92	2	0.10	2	0.10	7	0.34	4	0.19	5	0.24	16	0.77	15	0.72	1,883	90.49	194
AAXXXX	46,473	46,472	100.00	35,015	75.34	275	0.59	121	0.26	112	0.24	196	0.42	12	0.03	362	0.78	245	0.53	10,134	21.81	48
AAXXXX	151,407	150,969	99.71	13,037	8.61	7,581	5.01	7,545	4.98	6,337	4.19	4,615	3.05	3,255	2.15	3,899	2.58	2,736	1.81	101,961	67.34	147
AAXXXX	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	5	100.00	266
AAXXXX	7,132	7,088	99.38	72	1.01	7	0.10	0	0.00	0	0.00	2	0.03	0	0.00	11	0.15	4	0.06	6,992	98.04	173
AAXXXX	39	39	100.00	2	5.13	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	37	94.87	307
AAXXXX	4	4	100.00	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	4
AAXXXX	1,001	999	99.80	17	1.70	11	1.10	28	2.80	31	3.10	22	2.20	10	1.00	29	2.90	0	0.00	851	85.01	202
AAXXXX	1,662	1,662	100.00	1,637	98.50	0	0.00	0	0.00	14	0.84	0	0.00	0	0.00	0	0.00	2	0.12	9	0.54	1
AAXXXX	60	60	100.00	52	86.67	1	1.67	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	7	11.67	6
AAXXXX	1	1	100.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0
AAXXXX	608	608	100.00	593	97.53	0	0.00	0	0.00	0	0.00	9	1.48	2	0.33	0	0.00	0	0.00	4	0.66	5

PRIME Reports
Leg3 breakdown per country
(5/8)

<u>**Leg 3 breakdown per country (OE report)**</u>

Prime Leg 3 breakdown report: **Time in customs**

Time in the OE is measured from earliest of EDB/EME to earliest of EDC/EMF.

If an item doesn´t have both EDB/EME and EDC/EMF time in customs cannot be measured.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Leg3 breakdown per country (6/8)

Prime Leg 3 breakdown report: **Time in customs**

Inward OE	# EMD	EDB/EME #	EDB/EME %	EDC/EMF #	EDC/EMF %	<=1 hour #	<=1 hour %	<=2 hours #	<=2 hours %	<=3 hours #	<=3 hours %	<=4 hours #	<=4 hours %	<=5 hours #	<=5 hours %	<=6 hours #	<=6 hours %	>6 <=12 hours #	>6 <=12 hours %	>12 <=24 hours #	>12 <=24 hours %	>24 hours #	>24 hours %	Average time in customs (hours)
AA	389,444	304,212	78.11	302,627	77.71	21,163	6.99	5,118	1.69	3,404	1.12	3,767	1.24	4,125	1.36	4,520	1.49	6,567	2.17	21,234	7.02	220,833	72.97	143
AAXXXX	91,879	89,923	97.87	89,727	97.66	313	0.35	132	0.15	38	0.04	33	0.04	52	0.06	37	0.04	80	0.09	474	0.53	88536	98.67	297
AAXXXX	846	844	99.76	839	99.17	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	839	100.00	289
AAXXXX	5,994	5,924	98.83	5,899	98.42	37	0.63	14	0.24	4	0.07	7	0.12	5	0.08	4	0.07	11	0.19	10	0.17	5807	98.44	331
AAXXXX	3	3	100.00	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	2	66.67	0	0.00	1	33.33	150
AAXXXX	1,556	1,549	99.55	1,547	99.42	0	0.00	1	0.06	0	0.00	0	0.00	0	0.00	1	0.06	1	0.06	2	0.13	1542	99.68	333
AAXXXX	74,296	60,288	81.15	59,990	80.74	11,103	18.51	2,274	3.79	1,364	2.27	1,267	2.11	1,129	1.88	1,362	2.27	3,036	5.06	7,187	11.98	29543	49.25	58
AAXXXX	3,030	2,156	71.16	2,155	71.12	374	17.35	119	5.52	94	4.36	79	3.67	181	8.40	259	12.02	133	6.17	388	18.00	504	23.39	31
AAXXXX	684	264	38.60	261	38.16	14	5.36	14	5.36	5	1.92	2	0.77	16	6.13	7	2.68	26	9.96	6	2.30	157	60.15	90
AAXXXX	679	647	95.29	646	95.14	89	13.78	42	6.50	1	0.15	61	9.44	98	15.17	132	20.43	0	0.00	111	17.18	111	17.18	14
AAXXXX	4	4	100.00	4	100.00	2	50.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0
AAXXXX	2,081	1,398	67.18	1,393	66.94	140	10.05	61	4.38	16	1.15	22	1.58	10	0.72	52	3.73	88	6.32	207	14.86	600	43.07	62
AAXXXX	46,473	43,764	94.17	43,740	94.12	2,357	5.39	751	1.72	571	1.31	459	1.05	516	1.18	515	1.18	361	0.83	1,693	3.87	36465	83.37	122
AAXXXX	151,407	92,802	61.29	91,844	60.66	6,509	7.09	1,627	1.77	1,217	1.33	1,673	1.82	1,475	1.61	1,412	1.54	2,361	2.57	10,761	11.72	55031	59.92	53
AAXXXX	5	5	100.00	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	20.00	0	0.00	4	80.00	66
AAXXXX	7,132	1,674	23.47	1,610	22.57	120	7.45	33	2.05	52	3.23	126	7.83	144	8.94	83	5.16	42	2.61	214	13.29	788	48.94	48
AAXXXX	39	28	71.79	28	71.79	3	10.71	1	3.57	0	0.00	0	0.00	0	0.00	0	0.00	2	7.14	3	10.71	12	42.86	43
AAXXXX	4	4	100.00	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	4	100.00	26
AAXXXX	1,001	607	60.64	605	60.44	65	10.74	26	4.30	9	1.49	13	2.15	4	0.66	9	1.49	15	2.48	101	16.69	307	50.74	43
AAXXXX	1,662	1,659	99.82	1,659	99.82	1	0.06	23	1.39	32	1.93	25	1.51	495	29.84	647	39.00	408	24.59	1	0.06	27	1.63	7
AAXXXX	60	60	100.00	60	100.00	1	1.67	0	0.00	1	1.67	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	58	96.67	114
AAXXXX	1	1	100.00	0	0.00	0		0		0		0		0		0		0		0		0		0
AAXXXX	608	608	100.00	608	100.00	35	5.76	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	76	12.50	497	81.74	27

PRIME Reports
Leg3 breakdown per country

Leg 3 breakdown per country (OE report)

Prime Leg 3 breakdown report: **Time in the delivery network**

Time in the delivery network is measured from latest of EDC/EMF to earliest of EDH/EMH/EMI.

If an item doesn´t have both EDC/EMF and EDH/EMH/EMI time in the delivery network cannot be measured.

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Prime Leg 3 breakdown report: **Time in the delivery network**

Inward OE	# EMD	EDC/EMF #	%	EDH/EMH/EMI #	%	<=12 hours #	%	<= 1 DAY #	%	<= 2 DAYS #	%	<= 3 DAYS #	%	<= 4 DAYS #	%	<= 5 DAYS #	%	> 5 DAYS <= 10 DAYS #	%	> 10 DAYS #	%	Average time in the
AA	389,444	387,265	99.44	387,265	99.44	65,825	17.00	97,091	25.07	117,737	30.40	38,294	9.89	16,380	4.23	8,799	2.27	13,813	3.57	29,320	7.57	74
AAXXXX	91,879	91,681	99.78	91,681	99.78	14,990	16.35	28,346	30.92	27,139	29.60	6,810	7.43	2,860	3.12	2,031	2.22	3,830	4.18	5,674	6.19	61
AAXXXX	846	841	99.41	841	99.41	112	13.32	159	18.91	240	28.54	41	4.88	11	1.31	25	2.97	51	6.06	202	24.02	150
AAXXXX	5,994	5,969	99.58	5,969	99.58	1,052	17.62	1,464	24.53	1,874	31.40	540	9.05	218	3.65	162	2.71	307	5.14	352	5.90	66
AAXXXX	3	3	100.00	3	100.00	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0
AAXXXX	1,556	1,554	99.87	1,554	99.87	311	20.01	412	26.51	399	25.68	118	7.59	48	3.09	45	2.90	52	3.35	169	10.88	90
AAXXXX	74,296	73,901	99.47	73,901	99.47	10,794	14.61	12,782	17.30	22,456	30.39	11,464	15.51	5,308	7.18	2,587	3.50	4,339	5.87	4,169	5.64	68
AAXXXX	3,030	3,024	99.80	3,024	99.80	410	13.56	493	16.30	799	26.42	378	12.50	324	10.71	205	6.78	249	8.23	166	5.49	73
AAXXXX	684	679	99.27	679	99.27	138	20.32	162	23.86	150	22.09	41	6.04	27	3.98	18	2.65	24	3.53	119	17.53	136
AAXXXX	679	677	99.71	677	99.71	29	4.28	281	41.51	127	18.76	193	28.51	36	5.32	3	0.44	4	0.59	4	0.59	37
AAXXXX	4	4	100.00	4	100.00	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00	0	0.00	0	0.00	0	0.00	31
AAXXXX	2,081	2,074	99.66	2,074	99.66	334	16.10	535	25.80	567	27.34	146	7.04	73	3.52	48	2.31	75	3.62	295	14.22	108
AAXXXX	46,473	46,448	99.95	46,448	99.95	12,934	27.85	11,388	24.52	16,369	35.24	2,303	4.96	745	1.60	348	0.75	670	1.44	1,691	3.64	45
AAXXXX	151,407	150,011	99.08	150,011	99.08	22,854	15.23	38,934	25.95	44,354	29.57	15,572	10.38	6,158	4.11	2,888	1.93	3,498	2.33	15,751	10.50	94
AAXXXX	5	5	100.00	5	100.00	0	0.00	4	80.00	0	0.00	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00	24
AAXXXX	7,132	7,024	98.49	7,024	98.49	1,392	19.82	1,371	19.52	2,122	30.21	523	7.45	494	7.03	409	5.82	673	9.58	40	0.57	46
AAXXXX	39	39	100.00	39	100.00	5	12.82	1	2.56	17	43.59	3	7.69	1	2.56	0	0.00	1	2.56	11	28.21	184
AAXXXX	4	4	100.00	4	100.00	0	0.00	0	0.00	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00	0	0.00	64
AAXXXX	1,001	997	99.60	997	99.60	129	12.94	248	24.87	340	34.10	115	11.53	40	4.01	25	2.51	37	3.71	63	6.32	71
AAXXXX	1,662	1,662	100.00	1,662	100.00	314	18.89	502	30.20	759	45.67	40	2.41	36	2.17	4	0.24	2	0.12	5	0.30	22
AAXXXX	60	60	100.00	60	100.00	22	36.67	9	15.00	23	38.33	3	5.00	1	1.67	0	0.00	1	1.67	1	1.67	28
AAXXXX	1	0	0.00	0	0.00	0		0		0		0		0		0		0		0		0
AAXXXX	608	608	100.00	608	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	608	100.00	663

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Valid Action Reason Code
(1/4)

Valid Action Reason Code

This report was created to check the amount of EDX, EME and EMH scans and the validity of the action and reason codes.

The data is separated by origin country for each destination.

The scope of the report is items having EMD event.

The validity of action and reason codes is checked against the official UPU code lists (available on the UPU website):

- 111 – EME retention codes   for EMSEVTv3 events
- 112 – list of reason codes   for EMSEVTv3 events
- 112a – action/reason combination (EDX, EMH)   for EMSEVTv**1** events
- 113 – action codes   for EMSEVTv3 events
- 112b – allowed reason codes per event   for EMSEVTv3 events

The Carry Forward rule is applied, but not the Import Terminated (EDX) rule.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Valid Action Reason Code
(2/4)

Valid action and reason code - EDX - Expres/Tracked

Origin country	EMD	EDX		EDX without action code		EDX without reason code		EDX without **valid** action code		EDX without **valid** reason code		EDX without valid combination reason and action code	
	#	#	%	#	%	#	%	#	%	#	%	#	%
AA	5	0	0.00	0		0		0		0		0	
BB	5,661	130	2.30	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
CC	95	2	2.11	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
DD	3,470	113	3.26	0	0.00	0	0.00	0	0.00	0	0.00	113	0.00
EE	143	2	1.40	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
FF	160,149	3,995	2.49	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
GG	2	0	0.00	0		0		0		0		0	
HH	8,112	61	0.75	0	0.00	0	0.00	0	0.00	0	0.00	61	0.00
II	201	1	0.50	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
JJ	18	2	11.11	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
KK	242	3	1.24	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
LL	1	0	0.00	0		0		0		0		0	
MM	949	7	0.74	0	0.00	0	0.00	0	0.00	0	0.00	7	0.00
NN	11	0	0.00	0		0		0		0		0	
TOTAL	**225,724**	**5,590**	**2.48**	**0**	**0.00**	**0**	**0.00**	**0**	**0.00**	**0**	**0.00**	**0**	**0.00**

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Valid Action Reason Code (3/4)

Valid Action Reason Code

Origin country	EMD	EME		EME without retention code		EME without **valid** retention code	
	#	#	%	#	%	#	%
AA	5	0	0.00	0		0	
BB	5,661	5,408	95.53	0	0.00	0	0.00
CC	95	2	2.11	0	0.00	0	0.00
DD	3,470	3,388	97.64	0	0.00	0	0.00
EE	143	40	27.97	0	0.00	0	0.00
FF	160,149	152,098	94.97	0	0.00	0	0.00
GG	2	2	100.00	0	0.00	0	0.00
HH	8,112	12	0.15	0	0.00	0	0.00
II	201	0	0.00	0		0	
JJ	18	0	0.00	0		0	
KK	242	0	0.00	0		0	
LL	1	0	0.00	0		0	
MM	949	777	81.88	0	0.00	0	0.00
NN	11	11	100.00	0	0.00	0	0.00
TOTAL	**225,724**	**197,668**	**87.57**	**0**	**0.00**	**0**	**0.00**

Valid retention code - EME - Expres/Tracked

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Valid Action Reason Code (4/4)

Valid Action Reason Code

		Valid action and reason code - EMH - Expres/Tracked										

Origin country	EMD	EMH		EMH without action code		EMH without reason code		EMH without **valid** action code		EMH without **valid** reason code		EMH without valid combination of reason and action code	
	#	#	%	#	%	#	%	#	%	#	%	#	%
AA	5	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
BB	5,661	1,366	24.13	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
CC	95	1	1.05	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
DD	3,470	841	24.24	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
EE	143	9	6.29	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
FF	160,149	21,730	13.57	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
GG	2	0	0.00	0		0		0		0		0	
HH	8,112	404	4.98	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
II	201	4	1.99	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
JJ	18	0	0.00	0		0		0		0		0	
KK	242	10	4.13	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
LL	1	0	0.00	0		0		0		0		0	
MM	949	118	12.43	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
NN	11	1	9.09	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
TOTAL	**225,724**	**36,616**	**16.22**	**0**	**0.00**	**0**	**0.00**	**0**	**0.00**	**0**	**0.00**	**0**	**0.00**

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Scanning Trend Performance (1/7)

Scanning Trend Performance

The Scanning Trend Performance Report gives you an overview of scans corresponding to EMD or PREDES, it can't be fully compared to the performance reports one on one, because some of the rules for example Carry Forward rule and Import Terminated (EDX) rule is NOT applied.

The first tab of the Scanning Trend Performance Report provides an explanation of what can be found in the report.

Outbound - vs EMD tab - includes all outbound items with an EMD event in the reporting period;

Outbound - vs PREDES tab - includes all outbound items with a PREDES event in the reporting period;

Inbound - vs EMD tab - includes all inbound items with an EMD event in the reporting period;

Inbound - vs PREDES tab - includes all inbound items with a PREDES event in the reporting period;

Prime scanning trend performance : Outbound - vs EMD

'J' column - *Number of items with EMD in the reporting month*

'A' - 'AK' columns - *scanning performance for the Outbound traffic of the operator. In each column there are counted the numbers of items with EMD in the reporting month that have been scanned with each of the corresponding events (EMA, EMB, EMC, EXA, EXB, EXC, EXD, EXX, EMC, EMJ, EMK, EMD, EDA, EDB, EME, EDC, EMF, EDD, EDE, EMG, EDF, EDG, EDX, EDH, EMH, EMI, Predes, Resdes)*

'AL' column - *'EDH or EMH or EMI'* - *the total number of Outbound items with an EMD in the reporting month that have been scanned with at least one of the delivery events (EDH, EMH or EMI)*

'AM' column - *'EDH, EMH and EMI* - *the total number of Outbound items with an EMD in the reporting month that have been scanned with all of the following scans : EDH, EMH and EMI event*

'AN' column - *'EMH and EMI'* - *the total number of Outbound items with an EMD in the reporting month that have been scanned with EMH event and EMI event*

'AO' column - *'No (EDH, EMH and EMI)'* - *the total number of Outbound items with an EMD in the reporting month that have not been scanned with any of the following delivery events : EDH, EMH or EMI*

'AP' column - *'% (EDH or EMH or EMI)'* - *the percentage of the Outbound items which were delivered (which have received at least one of the delivery events EDH, EMH, EMI) out of the total number of items with an EMD in the reporting month*

Prime scanning trend performance : Outbound - vs Predes

'J' column - *Number of items with PREDES in the reporting month*

'A' - 'AK' columns - *scanning performance for the Outbound traffic of the operator. In each column there are counted the numbers of items with PREDES in the reporting month that have been scanned with each of the corresponding events(EMA, EMB, EMC, EXA, EXB, EXC, EXD, EXX, EMC, EMJ, EMK, EMD, EDA, EDB, EME, EDC, EMF, EDD, EDE, EMG, EDF, EDG, EDX, EDH, EMH, EMI, Predes, Resdes)*

'AL' column - *'EDH or EMH or EMI'* - *the total number of Outbound items with a PREDES in the reporting month that have been scanned with at least one of the delivery events (EDH, EMH or EMI)*

'AM' column - *'EDH, EMH and EMI* - *the total number of Outbound items with a PREDES in the reporting month that have been scanned with all of the following scans : EDH, EMH and EMI event*

'AN' column - *'EMH and EMI'* - *the total number of Outbound items with a PREDES in the reporting month that have been scanned with EMH event and EMI event*

'AO' column - *'No (EDH, EMH and EMI)'* - *the total number of Outbound items with a PREDES in the reporting month that have not been scanned with any of the following delivery events : EDH, EMH or EMI*

'AP' column - *'EMD or BagScan'* - *the total number of the Outbound items which have been scanned for EMD event or RESDES from the total number of Outbound items with a PREDES in the reporting month.*

'AQ' column - *'% EMD over Predes'* - *the percentage of the Outbound items which have been scanned for EMD event from the total number of Outbound items with a PREDES in the reporting month.*

'AR' column - *'% EMD or BagScan over Predes'* - *the percentage of the Outbound items which have been scanned for EMD event or a RESDES from the total number of Outbound items with a PREDES in the reporting month*

Prime scanning trend performance : Inbound - vs EMD

'J' column - *Number of items with EMD in the reporting month*

'A' - 'AK' columns - scanning performance for the Inbound traffic of the operator. In each column there are counted the numbers of items with EMD in the reporting month that have been scanned with each of the corresponding events(EMA, EMB, EMC, EXA, EXB, EXC, EXD, EXX, EMC, EMJ, EMK, EMD, EDA, EDB, EME, EDC, EMF, EDD, EDE, EMG, EDF, EDG, EDX, EDH, EMH, EMI, Predes, Resdes)

'AL' column - 'EDH or EMH or EMI' - *the total number of Inbound items with an EMD in the reporting month that have been scanned with at least one of the delivery events (EDH,EMH or EMI)*

'AM' column - 'EDH,EMH and EMI - *the total number of Inbound items with an EMD in the reporting month that have been scanned with all of the following scans : EDH,EMH and EMI event*

'AN' column - 'EMH and EMI' - *the total number of Inbound items with an EMD in the reporting month that have been scanned with EMH event and EMI event*

'AO' column - 'No (EDH,EMH and EMI)' - *the total number of Inbound items with an EMD in the reporting month that have not been scanned with any of the following delivery events : EDH,EMH or EMI*

'AP' column - '% (EDH or EMH or EMI)' - *the percentage of the Inbound items which were delivered (which have received at least one of the delivery events EDH,EMH,EMI) out of the total number of items with an EMD in the reporting month*

Prime scanning trend performance : Inbound - vs Predes

'J' column - *Number of items with PREDES in the reporting month*

'A' - 'AK' columns - scanning performance for the Inbound traffic of the operator. In each column there are counted the numbers of items with PREDES in the reporting month that have been scanned with each of the corresponding events (EMA, EMB, EMC, EXA, EXB, EXC, EXD, EXX, EMC, EMJ, EMK, EMD, EDA, EDB, EME, EDC, EMF, EDD, EDE, EMG, EDF, EDG, EDX, EDH, EMH, EMI, Predes, Resdes)

'AL' column - 'EDH or EMH or EMI' - *the total number of Inbound items with a PREDES in the reporting month that have been scanned with at least one of the delivery events (EDH,EMH or EMI)*

'AM' column - 'EDH,EMH and EMI - *the total number of Inbound items with a PREDES in the reporting month that have been scanned with all of the following scans : EDH,EMH and EMI event*

'AN' column - 'EMH and EMI' - *the total number of Inbound items with a PREDES in the reporting month that have been scanned with EMH event and EMI event*

'AO' column - 'No (EDH,EMH and EMI)' - *the total number of Inbound items with a PREDES in the reporting month that have not been scanned with any of the following delivery events : EDH,EMH or EMI*

'AP' column - 'EMD or BagScan' - *the total number of the Inbound items which have been scanned for EMD event or RESDES from the total number of Inbound items with a PREDES in the reporting month.*

'AQ' column - '% EMD over Predes' - *the percentage of the Inbound items which have been scanned for EMD event from the total number of Inbound items with a PREDES in the reporting month.*

'AR' column - '% EMD or BagScan over Predes' - *the percentage of the Inbound items which have been scanned for EMD event or RESDES from the total number of Inbound items with a PREDES in the reporting month*

PRIME Reports
Scanning Trend Performance (4/7)

Prime scanning trend performance : **Outbound - vs EMD**

Prime scanning trend performance : **Outbound - vs Predes**

Prime scanning trend performance : Outbound - vs Predes Period : 07/2021 - 07/2022 All Prime members

Month	Product	From	Owner	To	Delivery partner	Destination country in agreement ?	Predes (DespClose Date, base)	EMA	EMB	EXA	EXB	EXC	EXD	EXX	EMC	EMJ	EMK	EMD	EDA	EDB	EME	EDC	EMF	EDD	EDE	EMG	EDF	EDG	EDX	EDH	EMH	EMI	Predes	Resdes	EDH or EMH or EMI	EDH, EMH and EMI	EMH and EMI	No (EDH, EMH and EMI)	EMD or BagScan	% EMD over Predes	% EMD or BagScan over Predes
202107	PRI	AA	AA350	AA	AA350	Yes	190	190	0	0	0	0	0	0	190	0	0	190	0	187	187	180	183	0	0	173	0	0	3	111	111	172	190	190	181	101	102	9	190	100.00	100.03
202107	PRI	AA	AA350	BB	BB350		14670	14670	0	0	0	0	0	0	14668	0	0	12366	0	125	125	103	103	0	0	0	0	0	1198	261	1198	10814	14670	12448	10953	15	1066	3717	12448	84.29	84.85
202107	PRI	AA	AA350	CC	CC350	Yes	237	237	0	0	0	0	0	0	237	0	0	237	0	165	170	0	0	0	0	125	0	44	6	12	17	124	237	237	129	11	12	108	237	100.00	100.03
202107	PRI	AA	AA350	DD	DD350	Yes	1004702	1004702	0	0	0	0	0	0	1004702	0	0	1002236	0	1002235	1002225	965105	965459	0	0	0	0	0	1183	52297	68971	671826	1004702	905271	702498	7498	49693	302204	1004047	99.75	99.93
202107	PRI	AA	AA350	EE	EE350	Yes	219418	219418	0	0	0	0	0	0	219418	0	0	217131	0	217131	162848	51415	51415	208512	79587	200583	1262	184669	0	3317	14850	206444	219418	217650	208364	2890	12943	11054	219128	98.96	99.87
202107	PRI	AA	AA350	FF	FF350		582	582	0	0	0	0	0	0	582	0	0	541	0	523	452	160	131	0	0	477	0	0	2	0	30	512	582	525	515	0	27	67	550	92.96	94.53
202107	PRI	AA	AA350	GG	GG350	Yes	5319	5319	0	0	0	0	0	0	5319	0	0	5251	0	0	5251	0	4671	0	0	2686	0	3815	0	173	476	4430	5319	5273	4530	71	405	789	5317	98.72	99.93
202107	PRI	AA	AA350	HH	HH350	Yes	211	211	0	0	0	0	0	0	211	0	0	194	20	181	181	20	42	0	0	144	1	0	0	16	36	140	211	211	159	16	17	52	211	91.94	100.03
202107	PRI	AA	AA350	II	II350		1345	1345	0	0	0	0	0	0	1345	0	0	1303	0	1262	1263	507	554	0	0	548	0	3	0	94	244	475	1345	1345	555	69	164	790	1345	96.88	100.03
202107	PRI	AA	AA350	JJ	JJ350	Yes	302	302	0	0	0	0	0	0	302	0	0	294	0	299	299	77	77	0	0	46	0	0	0	193	5	220	302	302	230	4	4	72	302	97.35	100.03
202107	PRI	AA	AA350	KK	KK350		7085	7085	0	0	0	0	0	0	7084	0	0	6583	5	75	64	11	3648	11	0	1632	289	0	44	7	266	6554	7085	6554	6371	0	188	714	7063	92.91	99.63
202107	PRI	AA	AA350	LL	LL350	Yes	173	173	0	0	0	0	0	0	173	0	0	171	0	165	165	132	132	0	51	59	0	0	0	64	38	114	173	166	132	7	35	41	173	98.84	100.03
202107	PRI	AA	AA350	MM	MM350	Yes	1459	1459	0	0	0	0	0	0	1459	0	0	1459	0	561	10	785	0	0	0	0	0	0	1038	0	0	144	1108	1459	1208	1162	0	90	297	1459	100.00	100.03
202107	PRI	AA	AA350	NN	NN350	Yes	18999	18999	0	0	0	0	0	0	18981	0	0	18979	1	18978	18978	18883	18883	0	0	18597	4	18423	41	493	2758	18813	18999	18981	18930	55	2658	69	18981	99.89	99.91
202107	PRI	AA	AA350	OO	OO350	Yes	4164	4164	0	0	0	0	0	0	4158	0	0	4149	0	0	4149	0	4140	0	0	4141	0	0	0	0	52	4133	4164	3980	4141	0	44	23	4161	99.64	99.93
202107	PRI	AA	AA350	PP	PP350	Yes	78	78	0	0	0	0	0	0	78	0	0	78	0	72	72	67	73	0	0	67	1	58	0	10	31	54	78	78	66	9	19	12	78	100.00	100.03
202107	PRI	AA	AA350	QQ	QQ350		33981	33981	0	33981	0	0	0	0	33981	0	0	30148	0	30076	0	28586	28656	0	0	26263	0	0	0	0	15822	22976	33981	32166	26226	0	12572	7755	32285	88.72	95.01
202107	PRI	AA	AA350	RR	RR350		646	0	0	0	0	0	0	0	646	0	0	628	0	0	0	0	0	0	0	0	0	0	0	0	591	556	646	628	628	0	519	18	628	97.21	97.21
202107	PRI	AA	AA350	SS	SS350	Yes	428	428	0	0	0	0	0	0	428	0	0	427	0	0	0	0	0	0	0	0	0	0	0	0	62	335	428	0	357	0	40	71	427	99.77	99.77

Report Description | Outbound - vs EMD | **Outbound - vs Predes** | Inbound - vs EMD | Inbound - vs Predes

Prime scanning trend performance : **Inbound - vs EMD**

Prime scanning trend performance : Inbound - vs EMD
Period : 07/2021 - 07/2022
All Prime members

Month	Product	From	Owner	To	Delivery partner	Origin country in agreement ?	EMD (base)	EMA	EMB	EXA	EXB	EXC	EXD	EXX	EMC	EMJ	EMK	EMD	EDA	EDB	EME	EDC	EMF	EDD	EDE	EMG	EDF	EDG	EDX	EDH	EMH	EMI	Predes	Resdes	EDH or EMH or EMI	EDH, EMH and EMI	EMH and EMI	No (EDH, EMH and EMI)	% (EDH or EMH or EMI)
202107	PRI	AA	AA350	AA	AA350		4590	4324	0	0	0	0	0	1	4492	0	0	4590	0	0	0	0	4575	0	0	0	25	4432	6	27	837	4452	4498	0	4570	3	720	20	99.56
202107	PRI	BB	BB350	AA	AA350	Yes	349	346	346	0	0	0	0	0	348	0	0	349	0	0	0	0	348	0	0	0	2	340	0	5	69	334	347	347	347	0	56	2	99.43
202107	PRI	CC	CC350	AA	AA350	Yes	801	781	500	0	0	1	0	0	781	0	0	801	0	0	0	0	799	0	0	0	4	785	0	3	127	777	780	0	800	0	104	1	99.88
202107	PRI	DD	DD350	AA	AA350	Yes	180	153	172	0	0	0	0	0	172	0	0	180	0	27	27	27	180	0	0	0	0	146	0	7	22	148	177	177	153	0	17	27	85.00
202107	PRI	EE	EE350	AA	AA350	Yes	3652	3651	3597	347	220	346	20	48	3645	0	0	3652	0	0	0	0	3643	0	0	0	15	3623	1	19	616	3546	3644	3598	3637	0	525	15	99.59
202107	PRI	FF	FF350	AA	AA350	Yes	1633	1142	0	0	0	0	0	0	1486	0	0	1633	0	0	0	0	1633	0	0	0	14	1601	0	12	311	1553	1530	1530	1632	3	232	1	99.94
202107	PRI	GG	GG350	AA	AA350	Yes	286	286	286	0	0	0	0	0	286	0	0	286	0	0	0	0	286	0	0	0	0	286	0	4	42	280	286	271	286	0	36	0	100.00
202107	PRI	HH	HH350	AA	AA350	Yes	111	109	0	0	0	0	0	0	109	0	0	111	0	0	0	0	111	0	0	0	0	110	0	1	19	109	109	109	111	0	17	0	100.00
202107	PRI	II	II350	AA	AA350	Yes	8	6	8	0	0	0	0	0	8	0	0	8	0	0	0	0	8	0	0	0	0	7	0	0	0	8	8	8	8	0	0	0	100.00
202107	PRI	JJ	JJ350	AA	AA350	Yes	7	6	0	0	0	0	0	0	7	0	0	7	0	0	0	0	7	0	0	0	1	6	0	0	2	5	7	7	7	0	2	0	100.00
202107	PRI	KK	KK350	AA	AA350	Yes	3	2	2	0	0	0	0	0	2	0	0	3	0	0	0	0	3	0	0	0	0	3	0	0	0	3	3	3	3	0	0	0	100.00
202107	PRI	LL	LL350	AA	AA350	Yes	87	87	84	0	0	0	0	0	87	0	0	87	0	45	45	45	87	0	0	0	0	42	0	0	6	42	87	87	42	0	6	45	48.28
202107	PRI	MM	MM350	AA	AA350	Yes	9	9	9	0	0	0	0	0	9	0	0	9	0	0	0	0	9	0	0	0	1	0	0	0	9	9	9	9	9	0	0	0	100.00
202107	PRI	NN	NN350	AA	AA350	Yes	5	0	0	0	0	0	0	0	5	0	0	5	0	0	0	0	5	0	0	0	0	5	0	0	0	5	5	0	5	0	1	0	100.00
202107	PRI	OO	OO350	AA	AA350	Yes	341	303	0	0	0	0	0	0	341	0	0	341	0	0	0	0	341	0	0	0	3	333	0	8	74	324	341	341	341	1	57	0	100.00
202107	PRI	PP	PP350	AA	AA350		48	48	47	2	0	2	0	0	48	0	0	48	0	0	0	0	48	0	0	0	0	48	0	0	13	47	48	0	48	0	12	0	100.00
202107	PRI	QQ	QQ350	AA	AA350	Yes	7	6	0	0	0	0	0	0	7	0	0	7	0	0	0	0	7	0	0	0	0	6	0	0	4	5	7	7	7	0	2	0	100.00
202107	PRI	RR	RR350	AA	AA350	Yes	264	263	0	0	0	0	0	0	263	0	0	264	0	0	0	0	264	0	0	0	3	261	0	0	50	253	261	261	264	0	39	0	100.00
202107	PRI	SS	SS350	AA	AA350	Yes	440	346	83	0	0	0	0	0	439	0	0	440	0	0	0	0	439	0	0	0	4	438	0	3	87	429	439	395	439	0	77	1	99.77

Report Description | Outbound - vs EMD | Outbound - vs Predes | **Inbound - vs EMD** | Inbound - vs Predes | ⊕

PRIME Reports
Scanning Trend Performance (7/7)

Prime scanning trend performance : **Inbound - vs Predes**

Prime scanning trend performance : Inbound - vs Predes						Period : 07/2021 - 07/2022 All Prime members																																

Month	Product	From	Owner	To	Delivery partner	Origin country in agreement ?	Predes (DespClose Date, base)	EMA	EMB	EXA	EXB	EXC	EXD	EXX	EMC	EMJ	EMK	EMD	EDA	EDB	EME	EDC	EMF	EDD	EDE	EMG	EDF	EDG	EDX	EDH	EMH	EMI	Predes	Resdes	EDH or EMH or EMI	EDH, EMH and EMI	EMH and EMI	No (EDH, EMH and EMI)	EMD or BagScan	% EMD over Predes	% EMD or BagScan over Predes
202107	PRI	AA	AA350	AA	AA350		4057	3920	0	0	0	0	0	2	4051	0	0	4049	0	0	0	0	4032	0	0	0	27	3916	0	25	758	3892	4057	0	4032	3	621	25	4049	99.80	99.80
202107	PRI	BB	BB350	AA	AA350	Yes	403	402	402	0	0	0	0	0	403	0	0	403	0	0	0	0	403	0	0	0	2	372	0	4	69	384	403	403	402	0	51	1	403	100.00	100.00
202107	PRI	CC	CC350	AA	AA350	Yes	908	868	566	0	0	1	0	0	908	0	0	899	0	0	0	0	883	0	0	0	2	869	0	2	140	853	908	0	882	0	111	26	899	99.01	99.01
202107	PRI	DD	DD350	AA	AA350	Yes	224	203	224	0	0	0	0	0	224	0	0	222	0	32	32	32	222	0	0	0	1	182	0	4	29	180	224	222	190	0	19	34	222	99.11	99.11
202107	PRI	EE	EE350	AA	AA350	Yes	3994	3994	3944	408	252	405	27	72	3994	0	0	3929	0	0	0	0	3918	0	0	0	18	3887	0	22	663	3772	3994	3926	3906	0	531	88	3975	98.37	99.52
202107	PRI	FF	FF350	AA	AA350	Yes	1576	1133	0	0	0	0	0	0	1506	0	0	1563	0	0	0	0	1560	0	0	0	9	1533	0	14	276	1486	1576	1574	1556	2	207	20	1574	99.18	99.87
202107	PRI	GG	GG350	AA	AA350	Yes	296	296	296	0	0	0	0	0	296	0	0	296	0	0	0	0	296	0	0	0	0	295	0	4	41	290	296	281	296	0	35	0	296	100.00	100.00
202107	PRI	HH	HH350	AA	AA350	Yes	123	123	0	0	0	0	0	0	123	0	0	114	0	0	0	0	114	0	0	0	0	111	0	0	17	111	123	114	114	0	14	9	114	92.68	92.68
202107	PRI	II	II350	AA	AA350	Yes	7	6	7	0	0	0	0	0	7	0	0	7	0	0	0	0	7	0	0	0	0	6	0	0	0	7	7	7	7	0	0	0	7	100.00	100.00
202107	PRI	JJ	JJ350	AA	AA350	Yes	5	4	0	0	0	0	0	0	5	0	0	5	0	0	0	0	5	0	0	0	1	4	0	0	2	3	5	5	5	0	0	0	5	100.00	100.00
202107	PRI	KK	KK350	AA	AA350	Yes	3	2	2	0	0	0	0	0	2	0	0	3	0	0	0	0	3	0	0	0	0	3	0	0	0	3	3	3	3	0	0	0	3	100.00	100.00
202107	PRI	LL	LL350	AA	AA350	Yes	106	106	103	0	0	0	0	0	106	0	60	102	0	60	60	60	102	0	0	0	0	42	0	1	3	42	106	102	42	0	3	64	102	96.23	96.23
202107	PRI	MM	MM350	AA	AA350	Yes	10	10	10	0	0	0	0	0	10	0	0	10	0	0	0	0	10	0	0	0	1	10	0	1	0	10	10	10	10	0	0	0	10	100.00	100.00
202107	PRI	NN	NN350	AA	AA350	Yes	328	292	0	0	0	0	0	0	328	0	0	327	0	0	0	0	325	0	0	0	2	318	0	7	73	305	328	328	325	1	53	3	328	99.70	100.00
202107	PRI	OO	OO350	AA	AA350		46	46	43	3	0	3	0	0	46	0	0	46	0	0	0	0	46	0	0	0	0	46	0	0	7	45	46	0	46	0	6	0	46	100.00	100.00
202107	PRI	PP	PP350	AA	AA350	Yes	5	4	0	0	0	0	0	0	5	0	0	5	0	0	0	0	5	0	0	0	0	4	0	0	2	4	5	5	5	0	1	0	5	100.00	100.00
202107	PRI	QQ	QQ350	AA	AA350	Yes	243	243	0	0	0	0	0	0	243	0	0	230	0	0	0	0	230	0	0	0	3	229	0	1	46	221	243	243	230	0	37	13	243	94.65	100.00
202107	PRI	RR	RR350	AA	AA350	Yes	543	432	110	0	0	0	0	0	543	0	0	541	0	0	0	0	538	0	0	0	4	538	0	2	104	519	543	490	539	0	84	4	543	99.63	100.00
202107	PRI	SS	SS350	AA	AA350	Yes	199	176	198	0	0	0	0	0	199	0	0	199	0	0	0	0	198	0	0	0	1	196	0	2	30	194	199	199	198	0	27	1	199	100.00	100.00

Report Description | Outbound - vs EMD | Outbound - vs Predes | Inbound - vs EMD | **Inbound - vs Predes**

PRIME Reports
Flat Files
(1/6)

Flat files

Flat files (FF) are item level files that contain detailed information about each item.

Information goes from the barcode, OE, and dispatch information to the date and time scans were transmitted.

FF also show the status of each item for payment features and the service standard considered for on-time delivery.

FF are uploaded monthly to the FTP. Each country has unique credentials to access the FTP.

It is recommended to save a copy of the FF every month.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Flat Files
(2/6)

How to access?

Please visit: **https://ftp.ipc.be** and use your credentials:

PRIME Exprès
Login: PRI_XX
Password: XXXXXXX

PRIME Registered
Login: RLT_XX
Password: XXXXXXX

PRIME Tracked:
Login: TRACKED_XX
Password: XXXXXXX

Please contact PRIME team for your credentials.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Flat Files
(3/6)

What to look at?

They can be used to filter information and address quality issues.

By filtering the status columns and making pivot tables, posts can drill down and find quality issues related to particular post offices, dates, lack of customs events, etc.

Posts with big volumes have several FF if they have more than 1 million items, which allow them to open the FF with Excel.

FF also include items from countries that are not in the agreements.

Types of flat files

Payment items (all) (_payitm_D and _payitm_O)

- This file contain all items based on the same criteria as the performance reports:
  - EMD in the reporting month (not only the ones in the measurable volume).
  - The items carried forward from the previous month.

Rejected events (_rejevn)

- This file contains all rejected events that were sent by that operator in messages with a preparation date in the reporting month.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

Types of flat files

Resdes no EMD (_resdes_no_emd_D and (_resdes_no_emd_O)

- This file contains items that received a RESDES scan but didn't receive an EMD scan in the reporting month.

Carried Forward (Carried Forward_D and Carried Forward _O)

- This file contains items that received an EMD scan but didn't receive a delivery scan (EMH/EDH/EMI) in the reporting month.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Flat Files
(6/6)

Types of flat files

Import Terminated (Import terminated_D and Import terminated_O)

- This file contains items with an EDX and no delivery events

Held – En Route (_HeldEnroute_D and _HeldEnroute_O)

- This file contains the items held-in customs and/or en-route with and EMD (US-RESDES) in the reporting month.

- Based on the old Carry Forward rule, we will stop producing this FF as from 1st of January 2023

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Performance reports (1/5)

Performance reports

Performance reports are only produced for the signatories of the agreements.

They measure quality, and are the basis for the payment rates in the reckoners.

They are produced both for an outbound and inbound perspective.

Besides performance calculations, they show other relevant information such as number of PREDES/RESDES.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Performance reports (2/5)

Performance reports

What to look at?

#PREDES vs #RESDES

#EMD vs #PREDES/#RESDES

Delivery scanning % (items missing delivery info)

On-time info return & on-time delivery

No standards & out of sequence

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Performance reports (3/5)

Registered report

Country of origin	Volume despatch (PreDes v2 / EMC)	Volume received (Resdes / EMD)	Volume in delivery calc. (EMD)	On Time Info. return (for Payment) no	%	On Time Info. Return and Delivery no	%	On Time Delivery (for Payment) no	%	Delayed 1 day no	%	2 days no	%	> 2 days no	%	Missing delivery info (no EMH or EMI) no	%	Anomalies out of seq.	no std.	total	%	Excluded from Volume in delivery calc. (Import Terminated) no
AA	522	527	488	440	90.2	423	86.7	423	86.7	6	1.2	8	1.6	3	0.6	48	9.8	0	0	0	0.0	15
BB	274	290	274	238	86.9	231	84.3	232	84.7	4	1.5	2	0.7	2	0.7	34	12.4	0	0	0	0.0	2
CC	4,040	4,245	4,080	3,876	95.0	3,800	93.1	3,806	93.3	35	0.9	16	0.4	25	0.6	198	4.9	0	0	0	0.0	65
DD	5	3	6	1	16.7	1	16.7	1	16.7	0	0.0	0	0.0	0	0.0	5	83.3	0	0	0	0.0	1
EE	26,660	27,587	25,788	24,691	95.7	23,428	90.8	23,478	91.0	753	2.9	247	1.0	237	0.9	1,043	4.0	0	30	30	0.1	2,007
FF	39,589	41,422	38,626	35,692	92.4	35,192	91.1	35,252	91.3	197	0.5	102	0.3	198	0.5	2,872	7.4	2	3	5	0.0	2,306
GG	1,598	2,919	3,268	2,182	66.8	2,043	62.5	2,051	62.8	58	1.8	27	0.8	45	1.4	1,078	33.0	0	9	9	0.3	119
HH	30	27	19	12	63.2	12	63.2	12	63.2	0	0.0	0	0.0	0	0.0	7	36.8	0	0	0	0.0	0
II	121	114	117	101	86.3	99	84.6	99	84.6	1	0.9	0	0.0	1	0.9	16	13.7	0	0	0	0.0	1
JJ	1,014	898	947	781	82.5	758	80.0	760	80.3	10	1.1	4	0.4	9	1.0	164	17.3	0	0	0	0.0	2
KK	44,897	47,533	46,291	42,821	92.5	42,092	90.9	42,175	91.1	277	0.6	131	0.3	296	0.6	3,386	7.3	2	24	26	0.1	779
LL	580	617	597	560	93.8	535	89.6	535	89.6	11	1.8	6	1.0	8	1.3	37	6.2	0	0	0	0.0	3
MM	22	16	8	4	50.0	4	50.0	4	50.0	0	0.0	0	0.0	0	0.0	4	50.0	0	0	0	0.0	0
NN	59	63	69	54	78.3	53	76.8	53	76.8	1	1.4	0	0.0	0	0.0	15	21.7	0	0	0	0.0	8
OO	147	148	142	125	88.0	118	83.1	118	83.1	2	1.4	2	1.4	3	2.1	17	12.0	0	0	0	0.0	4
PP	51,329	50,267	49,681	46,891	94.4	44,943	90.5	45,028	90.6	751	1.5	365	0.7	836	1.7	2,699	5.4	2	0	2	0.0	431
QQ	108	104	99	84	84.8	81	81.8	81	81.8	0	0.0	1	1.0	2	2.0	15	15.2	0	0	0	0.0	2
RR	33	22	20	20	100.0	20	100.0	20	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0	0.0	0
SS	6,084	6,128	6,036	5,762	95.5	5,591	92.6	5,599	92.8	64	1.1	32	0.5	75	1.2	265	4.4	0	1	1	0.0	44
ZZ	0	0	1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	0	0	0	0.0	0
AB	2,549	2,740	2,682	2,544	94.9	2,486	92.7	2,490	92.8	28	1.0	8	0.3	23	0.9	133	5.0	0	0	0	0.0	15
AC	73	64	56	52	92.9	51	91.1	51	91.1	1	1.8	0	0.0	0	0.0	4	7.1	0	0	0	0.0	2
AD	30,254	32,193	30,338	29,141	96.1	28,462	93.8	28,508	94.0	296	1.0	146	0.5	240	0.8	1,147	3.8	1	0	1	0.0	1,216
AE	158	166	170	157	92.4	153	90.0	154	90.6	3	1.8	0	0.0	1	0.6	12	7.1	0	0	0	0.0	1

PRIME
DELIVERING THE FUTURE IN TRACKED PACKETS

Exprès report

PRIME Expres - PERFORMANCE REPORT Period : 9-2019 Origin : AA

Country of destination	Volume despatched (PreDes v2 / EMC)	Volume received (Resdes / EMD)	Volume in Delivery Calculation	Delivery Scanning no	%	On time Info Return no	%	Excluded from Measurable Volume — Missing Del.Info	Out of Seq	No Std	Total no	%	Excluded from Volume in Delivery Calculation (Import Terminated)	Measurable Volume no	%	On time no	%	Late 1 day no	%	Late 2 days no	%	Late > 2 days no	%
AA	2	19	19	16	84.2	16	84.2	3	0	0	3	15.8		16	84.2	14	87.5	2	12.5	0	0.0	0	0.0
BB	0	0	0	0		0		0	0	0	0			0		0		0		0		0	
CC	6,837	7,222	7,149	6,712	93.9	6,681	93.5	437	1	0	438	6.1	0	6,711	93.9	6,295	93.8	273	4.1	45	0.7	98	1.5
DD	35,579	34,281	34,999	34,536	98.7	34,484	98.5	463	0	14	477	1.4	187	34,522	98.6	32,905	95.3	581	1.7	364	1.1	672	1.9
EE	25,900	24,731	24,570	24,022	97.8	23,781	96.8	548	9	108	665	2.7	6	23,905	97.3	22,948	96.0	615	2.6	156	0.7	186	0.8
FF	9,254	9,865	9,790	9,576	97.8	9,569	97.7	214	0	0	214	2.2	0	9,576	97.8	6,825	71.3	2,618	27.3	104	1.1	29	0.3
GG	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
HH	2,058	2,079	2,067	2,003	96.9	2,002	96.9	64	0	0	64	3.1	0	2,003	96.9	1,972	98.5	10	0.5	7	0.3	14	0.7
II	57,810	61,609	61,429	59,002	96.0	58,957	96.0	2,427	1	0	2,428	4.0	2	59,001	96.0	54,488	92.4	2,550	4.3	686	1.2	1,277	2.2
JJ	7,657	7,871	7,893	7,032	89.1	6,998	88.7	861	4	0	865	11.0	0	7,028	89.0	6,974	99.2	5	0.1	11	0.2	38	0.5
KK	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
LL	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
MM	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
NN	32,980	35,703	35,360	34,943	98.8	34,915	98.7	417	0	832	1,249	3.5	0	34,111	96.5	31,302	91.8	1,506	4.4	628	1.8	675	2.0
OO	5,912	5,940	5,837	5,662	97.0	5,648	96.8	175	0	0	175	3.0	0	5,662	97.0	5,158	91.1	348	6.1	89	1.6	67	1.2
PP	885,739	893,760	880,011	855,607	97.2	845,352	96.1	24,404	6	46	24,456	2.8	0	855,555	97.2	788,304	92.1	34,133	4.0	13,567	1.6	19,551	2.3
QQ	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
RR	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
SS	3,791	4,019	4,018	3,897	97.0	3,896	97.0	121	0	1	122	3.0	0	3,896	97.0	3,441	88.3	175	4.5	104	2.7	176	4.5
TT	1,897	1,840	1,821	1,726	94.8	1,726	94.8	95	0	0	95	5.2	0	1,726	94.8	1,367	79.2	289	16.7	53	3.1	17	1.0

PRIME Reports
Performance reports (5/5)

Tracked report

PRIME Tracked - PERFORMANCE REPORT

Country of origin	Volume despatched (PreDes v2 / EMC)	Volume received (Resdes / EMD)	Volume in Delivery Calculation	Delivery Scanning no	%	On time Info Return no	%	Missing Del.Info	Out of Seq	No Std	Total no	%	Excluded from Volume in Delivery Calculation (Import Terminated)	Measurable Volume no	%	On time no	%	Late 1 day no	%	Late 2 days no	%	Late > 2 days no	%
AA	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
BB	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
CC	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
DD	184,835	153,774	152,817	141,129	92.4	141,072	92.3	11,688	7	0	11,695	7.7	0	141,122	92.3	120,402	85.3	12,066	8.6	3,758	2.7	4,896	3.5
EE	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
FF	2,779	2,846	2,835	2,646	93.3	2,645	93.3	189	0	0	189	6.7	0	2,646	93.3	2,356	89.0	196	7.4	39	1.5	55	2.1
GG	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
HH	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
II	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
JJ	15,355	14,589	14,540	13,796	94.9	13,770	94.7	744	0	0	744	5.1	0	13,796	94.9	12,568	91.1	815	5.9	161	1.2	252	1.8
KK	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
LL	8,121	7,268	7,233	6,925	95.7	6,915	95.6	308	0	0	308	4.3	0	6,925	95.7	6,474	93.5	293	4.2	54	0.8	104	1.5
MM	1,470	1,508	1,503	232	15.4	232	15.4	1,271	0	0	1,271	84.6	0	232	15.4	194	83.6	15	6.5	11	4.7	12	5.2
NN	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
OO	23,430	21,019	20,935	19,687	94.0	19,669	94.0	1,248	1	0	1,249	6.0	0	19,686	94.0	18,103	92.0	1,108	5.6	209	1.1	266	1.4
PP	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
QQ	1,517	1,389	1,330	1,226	92.2	1,226	92.2	104	0	0	104	7.8	0	1,226	92.2	1,006	82.1	115	9.4	31	2.5	74	6.0
RR	0	0	0	0		0		0	0	0	0		0	0		0		0		0		0	
SS	275,374	315,103	313,263	299,145	95.5	298,061	95.1	14,118	32	0	14,150	4.5	0	299,113	95.5	265,743	88.8	16,615	5.6	5,332	1.8	11,423	3.8
Totals	512,881	517,496	514,456	484,786	94.2	483,590	94.0	29,670	40	0	29,710	5.8	0	484,746	94.2	426,846	88.1	31,223	6.4	9,595	2.0	17,082	3.5

PRIME
DELIVERING THE FUTURE IN TRACKED PACKETS

PRIME Reports
Payment Reckoners
(1/5)

Payment Reckoners

Payment reckoners are only produced for the signatories of the agreements.

They apply the quality from the reports, to calculate the payment for each link.

The same file contains both for the outbound and inbound perspective.

Payment reckoners contain aggregated quarterly data. December files contain the information for the whole year.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Payment Reckoners (2/5)

Payment Reckoners

What to look at?

In Expres, on-time delivery is applied to all items with an EMD if scanning is 80% or higher.

In Registered, on-time delivery has two different thresholds (70% or 80%) depending of on-time info return %.

In Tracked, on-time delivery is shown in the reports but it is not a feature for payment.

PRIME
DELIVERING THE FUTURE
IN TRACKED PACKETS

PRIME Reports
Payment Reckoners (3/5)

Registered reckoner

From	To	Total	# On Time Info. Return	# On Time Delivery	% On Time Info. Return	% On Time Delivery	Flat rate in SDR	Linear Rate in SDR	Total Payment in SDR
		1	2	3	4=2/1	5=3/1	6	7	8=(6*2)+(7*3)
BB	AA	531	435	436	82	82	0.5	0.010	221.86
CC	AA	530	462	332	87	63	0.5		231.00
DD	AA	207	148	163	71	79	0.3	0.090	59.07
EE	AA	2,934	2,583	2,671	88	91	0.5	0.055	1438.41
FF	AA	4	4	4	100	100	0.5	0.100	2.40
GG	AA	3,970	3,489	3,622	88	91	0.5	0.055	1943.71
HH	AA	1	0	0	0	0			
II	AA	6,925	6,181	6,445	89	93	0.5	0.065	3509.43
JJ	AA	680	525	538	77	79	0.3	0.090	205.92
KK	AA	7	5	5	71	71	0.3	0.010	1.55
LL	AA	129	97	107	75	83	0.3	0.130	43.01
MM	AA	5,761	4,476	4,718	78	82	0.3	0.120	1908.96
NN	AA	62,138	52,854	56,396	85	91	0.5	0.055	29528.78
OO	AA	1,712	1,525	1,620	89	95	0.5	0.075	884.00
PP	AA	160	142	137	89	86	0.5	0.030	75.11
QQ	AA	492	451	470	92	96	0.5	0.080	263.10
RR	AA	23,321	20,209	20,984	87	90	0.5	0.050	11153.70
SS	AA	76	57	60	75	79	0.3	0.090	22.50
AA	BB	4,345	4,335	4,098	100	94	0.5	0.070	2454.36
AA	CC	808	795	764	98	95	0.5	0.075	454.80
AA	DD	175	166	141	95	81	0.5	0.005	83.71
AA	EE	4,293	4,132	3,931	96	92	0.5	0.060	2301.86
AA	FF	5,562	5,445	5,336	98	96	0.5	0.080	3149.38
AA	GG	7	7	6	100	86	0.5	0.030	3.68
AA	HH	11,327	11,206	11,009	99	97	0.5	0.085	6538.77
AA	II	3,920	2,489	862	63	22		0.100	86.20
AA	JJ	231	197	40	85	17	0.5		98.50
AA	KK	12	12	6	100	50	0.5		6.00
AA	LL	1,934	1,898	1,184	98	61	0.5		949.00

PRIME
DELIVERING THE FUTURE
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PRIME Reports
Payment Reckoners (4/5)

Exprès reckoner

From	To	Volume in delivery calculation	Missing Delivery Info	Out of sequence	No standard	Volume with delivery info	Measurable volume	Late info return	On time delivery	Percentage On Time info return	SDR Rate On Time info return	Payment On Time info return	Percentage On Time delivery	SDR Rate On Time delivery	Payment On Time delivery	Total Payment in SDR
		1	2	3	4	5=(1-2)	6=(1-2-3-4)	7	8	(1-2-7)/1	9	11=9*(1-2-7)	(8/6)	10	12=10*1 or 12=10*5	(11+12)
BB	AA	0	0	0	0	0	0	0	0	0	0.00	0.00	0	0.00	0.00	0.00
CC	AA	285	44	0	0	241	241	0	241	85	0.00	0.00	100	0.85	242.25	242.25
DD	AA	328	17	0	0	311	311	0	304	95	0.73	227.03	98	0.85	278.80	505.83
EE	AA	120	14	0	0	106	106	0	104	88	0.00	0.00	98	0.85	102.00	102.00
FF	AA	298575	1175	0	113	297400	297287	346	293873	99	0.83	246554.82	99	0.85	253788.75	500343.57
GG	AA	13377	492	0	0	12885	12885	15	12691	96	0.75	9652.50	98	0.85	11370.45	21022.95
HH	AA	4276	4	0	0	4272	4272	3	4230	100	0.85	3628.65	99	0.85	3634.60	7263.25
II	AA	12	0	0	0	12	12	0	12	100	0.85	10.20	100	0.85	10.20	20.40
JJ	AA	686	26	0	0	660	660	0	647	96	0.75	495.00	98	0.85	583.10	1078.10
KK	AA	5	0	0	0	5	5	0	5	100	0.85	4.25	100	0.85	4.25	8.50
LL	AA	1235	48	0	0	1187	1187	1	1164	96	0.75	889.50	98	0.85	1049.75	1939.25
MM	AA	6593	180	0	1	6413	6412	14	6289	97	0.78	4991.22	98	0.85	5604.05	10595.27
NN	AA	7	0	0	0	7	7	0	7	100	0.85	5.95	100	0.85	5.95	11.90
OO	AA	1855677	5296	1	756	1850381	1849624	3026	1810621	100	0.85	1570251.75	98	0.85	1577325.45	3147577.20
PP	AA	11	0	0	0	11	11	0	10	100	0.85	9.35	91	0.75	8.25	17.60
QQ	AA	7	1	0	0	6	6	0	5	86	0.00	0.00	83	0.64	4.48	4.48
RR	AA	762	19	0	0	743	743	1	733	97	0.78	578.76	99	0.85	647.70	1226.46
SS	AA	2	0	0	0	2	2	0	2	100	0.85	1.70	100	0.85	1.70	3.40
AA	BB	2470	17	0	1	2453	2452	0	2412	99	0.83	2035.99	98	0.85	2099.50	4135.49
AA	CC	0	0	0	0	0	0	0	0	0	0.00	0.00	0	0.00	0.00	0.00
AA	DD	220	6	0	0	214	214	0	206	97	0.78	166.92	96	0.82	180.40	347.32
AA	EE	26	0	0	0	26	26	0	26	100	0.85	22.10	100	0.85	22.10	44.20

PRIME Reports
Payment Reckoners (5/5)

Tracked reckoner

From	To	Volume in delivery calculation	Missing Delivery Info	Out of sequence	No standard	Volume with delivery info	Measurable volume	Late info return	Percentage On Time info return	SDR Rate On Time info return		Total Payment in SDR On Time info return
		1	2	3	4	5=(1-2)	6=(1-2-3-4)	7	8=(1-2-7)/1)	9		10=9*(1-2-7)
BB	AA	156043	10175	2	0	145868	145866	41	93	0.72		104995.44
CC	AA	0	0	0	0	0	0	0	0	0		0
DD	AA	4544	252	0	0	4292	4292	2	94	0.76		3260.4
EE	AA	1	1	0	0	0	0	0	0	0		0
FF	AA	0	0	0	0	0	0	0	0	0		0
GG	AA	17924	778	1	0	17146	17145	13	96	0.84		14391.72
HH	AA	7223	244	0	0	6979	6979	3	97	0.88		6138.88
II	AA	1843	1336	0	0	507	507	0	28	0.00		0.00
JJ	AA	18134	938	9	0	17196	17187	6	95	0.80		13752.00
KK	AA	1719	104	0	0	1615	1615	0	94	0.76		1227.40
LL	AA	330156	12669	21	0	317487	317466	676	96	0.84		266121.24
AA	BB	24	7	0	16	17	1	0	71	0.00		0.00
AA	CC	2461	5	0	0	2456	2456	6	100	1.00		2450.00
AA	DD	11	1	0	0	10	10	0	91	0.64		6.40
AA	EE	237	2	0	0	235	235	0	99	0.96		225.60
AA	FF	2413	1	0	0	2412	2412	0	100	1.00		2412.00
AA	GG	5232	17	0	0	5215	5215	0	100	1.00		5215.00
AA	HH	1138	2	0	0	1136	1136	40	96	0.84		920.64
AA	II	2406	24	0	0	2382	2382	68	96	0.84		1943.76
AA	JJ	1350	29	0	2	1321	1319	24	96	0.84		1089.48
AA	KK	213312	8126	52	6876	205186	198258	175	96	0.84		172209.24

ITMATT

Instructions to get the credentials

PTC
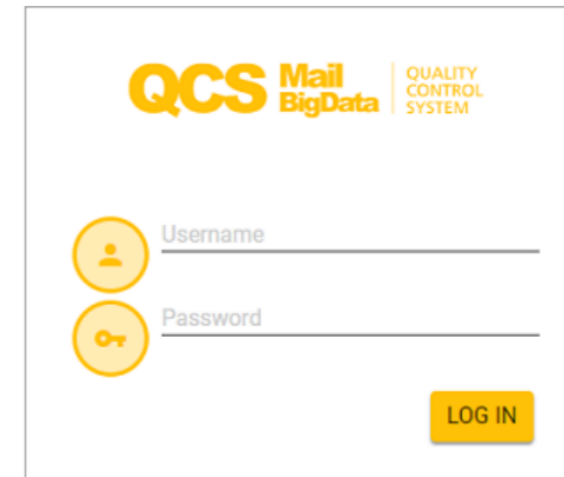
Before logging in, you must already have a QCS Mail Big Data user account created for you. Request an account through https://support.upu.int/

To log into QCS Mail Big Data, you need to have access to a machine with an internet browser, as well as the login credentials from your QCS Mail Big Data administrator.

Procedure

1. Go to https://qcsmailbd.ptc.post/hQCS.Web.

2. Enter your Username then your Password.
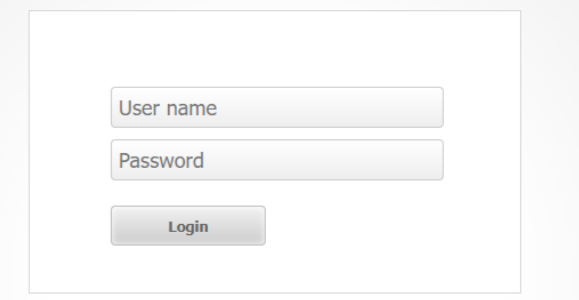
3. Click LOG IN.

ITMATT

IPC

Before logging in, you must have an IPC MSTR user account created for you. Request an account through prime@prime-posts.com

If you are an existing user, contact PRIME Management Team (prime@prime-posts.com) that PRIME ITMATT Project can be added for your disposal

In both cases, provide following information: name, e-mail address and country code (ISO)

Procedure

1. Go to https://reporting.ipc.be/MicroStrategy/asp/Main.aspx

2. Enter your Username then your Password.

3. Click Login.

User name

Password

Login

PRIME Reports
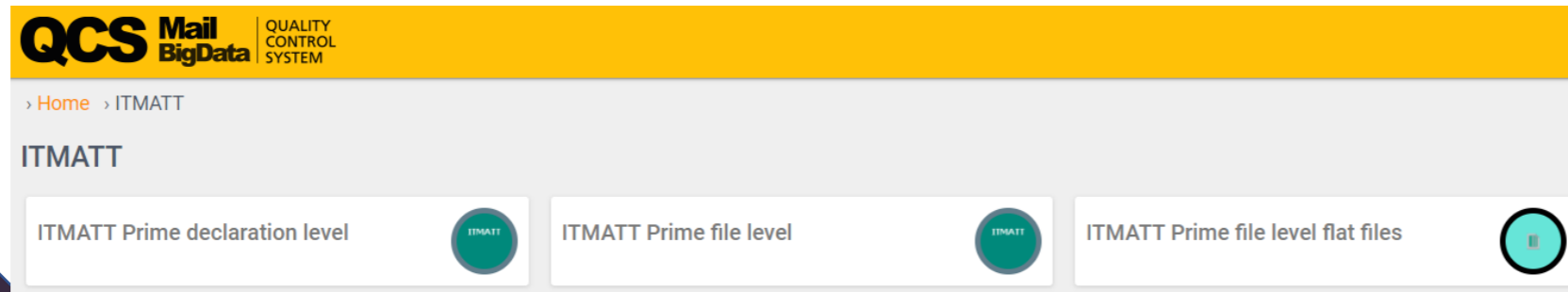## ITMATT
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Both PTC and IPC ITMATT reports include 3 reports:

❖ File level reports

❖ Declaration level reports

❖ Flat files

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ITMATT Prime declaration level

ITMATT Prime file level

ITMATT Prime file level flat files

ITMATT PRIME

File Level Report

Declaration Level Report

Flat Files

❖ PTC ITMATT reports exclude GXS to GXS traffic

❖ IPC ITMATT reports are designed for the PRIME members on GXS

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PRIME Reports
ITMATT
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ITMATT

File level report:

The File level reports show how many files (ITMATT messages) are sent per link, and how many of these have errors (on message level).

PTC and IPC reports are similar, but IPC reports drill down into more detail

PTC reports:

❖ Drill down to an individual month

year	Month	Total files
2021	09	5
2021	09	2
2021	09	36
2021	09	4070

❖ No reference to individual items

Files with import errors
For origin: AEA, destination: SKA, year: 2021, month:

INTREF	Error
12345	The element 'message' in namespace 'm30'

❖ Technical presentation of error

Error

The element 'message' in namespace 'm30' has invalid child element 'docref' in nan

Extract of the XML document:
line: 1; <message xmlns="m30">
line: 2; <docref>1</docref>

IPC reports:

❖ Drill down to an individual day

Year/Month/Day	Total Number of Files
2021/10/01	9
2021/10/04	17
2021/10/05	10
2021/10/06	9

❖ Includes drill down to items

Item ID	Validation Error
RR991267102AT	Mandatory field missing
RR991427935AT	Mandatory field missing

❖ Compact presentation of error

Validation Error	Data Element	Error Value
Invalid country code	party.sender.postal-address.country-code	At
Mandatory field missing	content-piece[0].origin-location	?

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Declaration level report:

Report provides an overview of the total volume for the selected link(s)

PTC and IPC reports are very similar, but PTC reports drill down to item level

Events of item RR103647065AE

Message	Event		Date	Location	Receptacle ID		Sender	recipient
Total 8 events								
EMSEVT	EMA - Posting/ Collection		Sun,29-08-2021 17:38	201			AE350	AL350
EMSEVT	EMB - Arrival at outward office of exchange		Sun,29-08-2021 18:08	AEDXBA			AE350	AL350
EMSEVT	EXA - Item presented to export Customs/ Security		Sun,29-08-2021 22:11	AEDXBA			AE350	AL350
EMSEVT	EXC - Item returned from export Customs/ Security		Sun,29-08-2021 22:15	AEDXBA			AE350	AL350
EMSEVT	EMC - Departure from outward office of exchange		Sun,29-08-2021 22:16	AEDXBA	AEDXBAALTIAAAUN10002001100003		AE350	AL350
PREDES	Dispatch closed		Sun,29-08-2021 22:16		AEDXBAALTIAAAUN10002001100003		AE101:UP	AL101:UP
EMSEVT	EMD - Arrival at inward office of exchange		Fri,03-09-2021 12:02	ALTIAA			AL350	AE350
EMSEVT	EMF - Departure from inward office of exchange		Fri,03-09-2021 13:06	ALTIAA			AL350	AE350

										PREDES									
Totals																			
AGG.	AGG.	2021	09	U-PRIME	AGG.	AGG.	AGG.	30027902	25256294	84.1	18313980	61.0	17967277	59.8	18310048	100.0	18164979 99.2	18310790 100.0	15342325 83.8
AEA	ALA	2021	09	U-PRIME	UN	R	RR	2	2	100.0									
AEA	AUA	2021	09	U-PRIME	n/a	L	LC	1											
AEA	AZA	2021	09	U-PRIME	UN	R	RR	3	3	100.0									
AEA	BAA	2021	09	U-PRIME	UN	R	RR	2	2	100.0									

IPC reports: No drill down to individual items (corresponding item information can

be found in the IPC ITMATT flat files)

Year/Month	Mail Class	Mail SubClass	Product	SubProduct	Volume Received	Volume PREDES	% PREDES	Volume ITMATT	% ITMATT	Volume ITMATT PREDES
202108	U	UR	R	RH	433	431	100%	0	0%	0
202108	U	UR	R	RL	1	1	100%	0	0%	0
202108	U	UR	R	RM	54	54	100%	0	0%	0
202108	U	UR	R	RO	522	522	100%	0	0%	0
202108	U	UR	R	RQ	305	305	100%	0	0%	0
202108	U	UR	R	RR	152	152	100%	1	1%	1
202108	U	UR	R	RS	21	21	100%	0	0%	0

PRIME Reports
ITMATT
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ITMATT Flat files:

PTC and IPC Flat files are very different

❖ PTC Flat files: Same information as File level report

❖ IPC Flat files: Monthly detailed information per item

    ❖ Includes all items with an inbound event in the specified month

    ❖ One row per item

Item ID	From	To	First Inbound Event	Earliest Inbound Event Datetime	ITMATT Network Time	PREDES Network Time	Declared as Gift	With Postage	With Declared HS	Code List Validation Error
x	PT	AT	EMI	03/08/21 08:09	12/07/21 10:08	Missing PREDES		9.93	3304990000	Yes
x	PT	AT	EMD	03/08/21 08:09	Missing ITMATT	Missing PREDES				
x	PT	AT	EMD	10/08/21 16:11	19/07/21 08:25	Missing PREDES		5.23	3304910000	Yes
x	PT	AT	EMD	03/08/21 06:02	29/07/21 08:19	Missing PREDES		14.21	3305100000	Yes
x	PT	AT	EMD	03/08/21 06:02	29/07/21 07:48	Missing PREDES		7.01	2106102000	Yes
x	PT	AT	EMD	29/08/21 12:11	Missing ITMATT	Missing PREDES				

PRIME Reports
ITMATT
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PRIME flat files of all Agreements already contain two columns on ITMATT. This information is based on the message presence and it is not linked to the PTC or IPC ITMATT reports.

From	To	Item_ID	ITMATT	ITMATT_on_network(GMT)
AA	XX	LV2331566	27/08/2021 18:05	27/08/2021 10:24
BB	XX	LV2331567	27/08/2021 18:05	27/08/2021 10:24
CC	XX	LF0241215	07/09/2021 15:42	07/09/2021 14:02
DD	XX	LF0239242	03/09/2021 17:02	03/09/2021 15:33
FF	XX	LV2071688	11/08/2021 19:05	11/08/2021 11:12
CN	BE	LV2290242	24/08/2021 17:05	24/08/2021 09:17

ITMATT = Date Time of the ITMATT – ITMATT preparation date

ITMATT_on_network (GMT) - Date Time when the ITMATT was on the network

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THANK YOU FOR YOUR PARTICIPATION!

QUESTIONS ?

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